



APPENDIX A

WRITTEN COMMENTS

The tables on the following pages contain the written comments provided by survey respondents. Comments have been grouped by question and have been placed only as written by respondents to provide full context.

Any references such as phone numbers or addresses that would indicate the identity of an individual commenter have been removed.

3. Comments on Residing in Rocky River:

Excellent Police Force. Safe community

For NOW crime rate is very low

R.R. provides a safe, well maintained, family environment for its residents. The school system is a major asset

R.R. also with great airport access

The speeding on my "cut through" street is a MAJOR concern and the city doesn't seem to really care

I would consider moving if more big box stores (especially Multiple of the same type) are continued to be built on Center Ridge & Detroit. It is increasing traffic while the streets are staying the same # of lanes.

Never, we have lived here for 51 years. I have always loved Rocky River and the good services and the police and fire are the best

We need housing that will keep older people from moving out.

We're disappointed with the snobbiest of so many residents under 50. this was the city's reputation and its proven true.

Property is a good investment & residents take pride in maintaining properties. Accessible: P.O. Library, shopping, banks.

More cultural venues needed. Can we address deer issues?

There is not enough condo living on the lake

I have called City Hall for 3 different reasons and never received any help just BS

Great for families

I'm here because my parents were in a local nursing home. Only one remains

Property taxes are very high compared to suburbs to the west. Westlake/Avon Lake have more house/property for less money/taxes

The city's services needs to be improved a bit. My mailbox had been knocked a couple of times by the city's snow plow team. My neighbor told me that his car was broken into several times on the street in the last 2 years.

Love living by the lake & access to highways. Worry about maintenance of absentee rental homes in my neighborhood

I would like the option of housing that includes lawn care & snow removal, willing to pay HOA fees. Do not like apartment style condominiums.

Love R.R. needs more diversity, racial, LGBT etc.

Lived in R.R. since 8/79, overall very pleased

Consider moving due to lack of diversity (ethnic, religious-Jewish life)

Rocky River is a quality community. We would consider moving out of the city only if we could not find suitable smaller housing as we are retired.

The safety director doesn't listen to constructive ideas where there is no cost!

I rent-I have landlords that accommodate me most times-I interested because its my home-I've done most of renovations-landlord won't pay anyway but I still want my home to be & look the best!

Rocky River is beautiful with almost no reason to ever leave. Shopping, parks, safety, restaurants, community center-has it all!

65 years here was my parents house who died. Love Rocky River, Graduate in 1965

We love our older home. Live in Beach cliff

Public safety and vicinity to downtown were our primary concerns in choosing Rocky River.

Police could be friendlier (smile)

Excellent city services, well maintained, disappointed when they raised city taxes .05%

A wonderful community to live and raise your family

Housing prices are getting out of control

3. Comments on Residing in Rocky River:

Lake Road should be lined with trees & stamped cement in the curb grass areas

I love living in Rocky River

Lived here all my life. Great community and services. Convenient location

Police department not up to snuff-- they run in packs protecting each other while ignoring most neighborhoods!

Close to airport

Not sure what to put but I really love Rocky River. Wish house prices were a little less but nothing can be done for that

My husband taught here 30 years all four of our children graduated from RR

People are friendly. Lots of restaurants, Fairview Hospital is so close, plus the parks, senior centers, libraries.

I hate the decline of River Oaks Drive. Buildings on River Oaks should be improved to conform to Rocky River character.

Enjoy the walkability of the Detroit corridor

As a note, I am renting a townhome unit

Lorain County saves a significant amount in real estate

Need bike racks, worried about increased break-ins.

I'm very happy living in Rocky River

Senior Center is like a county club. Keep taxes low! I'd move for a better rec. center not enough ADULT activities

For me the lake is a priceless asset. I get to it every possible day.

City services have declined; street paving and sewers have been neglected

Fix the roads

It would be great if the city could figure out how to fix the sewage smell when there is a south wind

A hospitable environment, safety

There should be fines for people who leave their trash in front & around fire hydrants!

Extremely happy in Rocky River!

If a proposed 4 story condo is built next to my street I'd definitely consider moving out of Rocky river

I love living here-could have chosen a dozen reason why, choose to live here. I don't want to leave but do want to rent for lower maintenance

Once you live in River only a job transfer would cause you to leave, or health issues.

We are new residents, haven't gotten a chance to explore Rocky River a lot.

I think people in neighborhoods besides Beachcliff should have access to the private beaches and have option to pay a HOA fee.

Excellent well maintained suburb

Moving only for assisted living

The taxes are high (property & RITA)!

It has been our home since 1979!

The newer neighbors move here for affordable housing and a good school system. They have no pride in ownership. We pay \$6K per year in property tax for their children to attend a good school and get suburban blight in return. We maintain our property but their homes devalue our property.

Love being on the golf course, for the view

My taxes are so high that I think I will be forced to move.

Trash pick up BY THE CITY is outstanding. The city's concern for south end of town is NOT outstanding

Keep the trash pick up as is

I would consider moving for a more bike friendly city (more bike lanes, sharrows etc.)

3. Comments on Residing in Rocky River:

Car drivers are rude

I was not aware of streets that are not considered RR property therefore homeowners are responsible for maintenance! That is terrible considering the main streets (Detroit/Lake) are awful

I grew up here

Good community, quality of municipal services: garbage pick up

I just moved into Rocky River so I have no plans or desire to move having chosen to live by the lake.

My neighborhood is getting/feeling more congested. Cigarette smoke is coming in my house, uncomfortable

I have been in Rocky River for over 20 years and would like to stay here. I may relocate outside the county to avoid having to deal with the Cuyahoga County Medicaid system, I am 76 years old, more on this later.

Excellent Police & Fire Dept.

Do not enjoy aircraft traffic over southeastern area of city.

I answered the above but would to really be "woowed" to move out of RR!

Moved here for the schools and love the walkable, safe neighborhood

I have lived her 60 years. Wouldn't have it any other way

Love the tree lined, well landscaped residential streets. Also the old slate sidewalk that remains in places. Love the heritage homes

I would also have selected the quality of the school system and municipal services

Higley Road! We may decide to move because the city permitted a group home on our nice residential street. VERY DISRUPTIVE! Should NEVER have happened.

Stop cutting down trees. Buy up land that is undeveloped and use a "break" from commercial enterprise

If health reasons would dictate I might have to live closer to family

I am truly pleased with the police protection and the fast response of the EMS. They are our "pride of the city"

My wife and I are currently renting. When we look to buy a home, Rocky River is our target area.

Noticeable decline in socioeconomic class of new residents

Services are outstanding, but need to maintain balance regarding value of these at some point taxes can be too high!

I could easily have selected 8 or 9 reasons for choosing RR: Type of housing, proximity to PT, Metro parks access, downtown

We enjoy living in R.R. might be good to invest in a couple of automatic trash collecting trucks

Rocky River is a very special city in a perfect location

We are 76 years old so we value our senior center. We also value the senior transportation system.

City is not very walkable to stores or entertainment. Downtown Detroit area provides insufficient parking behind its restaurants.

I am concerned about rate of property tax increases. It is not affordable for anyone with small fixed budget.

Having an ice rink and 3 pools (two city & one school) is expensive. Most of our parks don't offer grills and some have no restrooms so not great options

Wonderful

I was born here so I did not choose it. I did choose to stay here for 84 years so far I have seen many changes, good & bad. Too many restaurants and mall places. Center Ridge is a disaster with new apts. Automotive store & bldg. No good.

Rocky River is beautiful, except for Center Ridge Road. The road looks like a monstrosity and is not walking friendly

To be away from planned parenthood

I love the city. The current "garbage pick up" is VERY important to us. Please don't change this!

At 91 years who knows what is in my future-health wise.

3. Comments on Residing in Rocky River:

There are more than 4 reason why I live in River! Overall it's a fantastic community!

Great school system but unfortunately high taxes.

Taxes are ridiculous, we double pay city income tax b/c we work in Cleveland and property tax is really high

I wish there were more viable options for "empty nesters" who are downsizing. We want newer homes, 1st floor master suited, etc.

Great city to live. Good value for the taxes we pay

Chose "for a safer community" because there is very little police presence.

Rocky River has excellent municipal services: fire, police, EMS. I would be willing to pay a fee to keep our garbage/trash collection by city employees.

Apartment complex's should be required to offer recycling to their residents

Some residential properties are not well maintained, lawns etc.

Great walking community, convenience to airport.

Not happy with the bus stop on Center Ridge Rd across from Wendy's

Section 8 housing on Wooster was a bad idea, has made the community more dangerous.

Love the lake "Bradstreet Pier" but would move for more cheaper rent for seniors

Have lived in Rocky River for 53 years. We love it here

Another major consideration for us is avoiding the suburban traffic cluster of freeway exits & "mall traffic" (poor street/traffic mapping & development planning)

I love living in Rocky River

We are happy with the high quality of municipal services including the library and our ease of access to highway & parks

RR is safe, has great schools, and access to the Lake & Metroparks and our neighbors are friendly. It is boring and auto dominated however.

Better bus service.

Love living in River! Great community!

Community park playgrounds need updated, especially Tri-City park. New structure, benches & swings!

Love it, convenient access to everything.

Would leave for more land. City Council is not transparent. Concerned about how much money city has, want to keep city services.

This is a wonderful city in a great location. Extremely safe and well maintained. Great access to downtown and other suburbs. Clean city.

Rocky River is the BEST!!

I would not move from RR unless my health deteriorates so I need help caring for myself.

#2 if my home loses value I would consider a move.

Address the section 8 housing & property owners who neglect their yards and houses.

Would prefer more diversity

I work in very poor neighborhoods in Cleveland. Rocky River is beautiful

Living a stone's throw from I-90 there is a lot of noise coming from the highway, as well as traffic at certain times of course.

I have lived in Rocky River for 76 years, 43 years in my condo, wonderful Mayor, Fire & Police and Senior Center.

I resided in Rocky River for 26 years. Moved to Arizona for 4 years. Returned to Rocky River. This is my home. I love Rocky river and the 4 seasons

RR is a great location for many reasons!

3. Comments on Residing in Rocky River:

A benefit of Rocky River is proximity to airport.

Good walkable community, feels very safe.

#2 would also consider moving for a larger yard.

I'm stuck in Rocky River. I would not get very much money for my house because of my basement problems caused by neighbors property changes twenty -three years ago. I spent a lot of money, but still have problems.

More diversity would be a reason to move for us

Rocky River is a wonderful place to live.

I don't mind paying higher taxes as long as the school system remains excellent. I wouldn't consider moving to a lesser school district.

Chose "for a safer community" because there is very little police presence.

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Rocky River is a wonderful place to live.

I don't mind paying higher taxes as long as the school system remains excellent. I wouldn't consider moving to a lesser school district.

We enjoy living here. It's a nice and well maintained city!

Moved to River 2 yrs. ago, downsized especially yard size & lawn work. Liked centralized location

Raising a family are #1 choice to life in R.R. and it was a good choice. It offers so much for family, rec center, convenience to school, church, shopping, all sport activities. And other great families.

City services excellent, great schools, nice place to live

Taxes too high! Failure to address controlling deer population

I feel that crime in this city has increased in the last 5 years. Additionally, the city should begin citing owners for poorly maintained homes & lawns. It's shameful.

I could have checked all the answers to questions 1

I have been a resident most of my life

6. Comments on Housing:

No more apartments or section eight

The majority of homes/properties are attractive & well maintained. However, it surprises me that some residences are allowed to be shabby/unmaintained without the city enforcing codes

I definitely agree with making the community attractive to keep the charm; however there are many ugly &/or outdated store fronts on Detroit, Center Ridge, Hilliard, & Wooster. In addition there are numerous outdated apt. buildings on River Oaks, Wooster, & Hilliard that bring the value of the neighborhood down.

Very good

Having codes is important in this suburb which up-grades living standards.

Not aware of design codes

Take care of run down properties. Center Ridge Road=eyesore. Detroit Rd Plaza=mundane. Old River Area=patchwork-lights are great

Homes that are not kept up with maintenance should receive notices from city with fines assoc. with neglect-other cities do this well

What can be done about deteriorating homes in a (my) neighborhood?

Apt. buildings on west side of River Oaks Dr. near Hilliard, appear to be below average quality

The condos at Wooster overlooking the Metro parks are a disgrace. Where is design Review Committee?

I lived in yacht basin for 2 yrs.-lovely place now- you let people build crap that belongs in Westlake or Vermillion-too high-too big-doesn't match existing homes there

6. Comments on Housing:

Rental properties need to be more closely monitored. Noticing decline in appearance of property near West way/Hilliard. Rental homes and apartments shouldn't be obvious to passers-by that those properties aren't owner owned.

City needs to better enforce building codes to ensure property owners are investing in their properties to maintain property values

Some of the ugliest additions to existing homes in northern Ohio are found in Rocky River! Brick homes should require brick additions

No more multi-family construction (e.g. apartments, condos, townhouses) especially near the lake

I do not want more apartments and mixed-use buildings

There this a very good housing section

I wouldn't want some "out of place" house next to ours.

I have a spacious and attractive condo, visitors want to stay.

Some housing & commercial property really in the "pits"!

I understand why you have design codes but I would be less likely to buy a house if it does not have its own personality. Disappointed that I couldn't build a house I like because it doesn't fit.

Brick house should not be built in Rocky River

Fix/demolish office building on center Ridge Road-ugly!

Rental properties on Center Ridge are being ignored! Tear down and rebuild

More one floor living. We are an older community

New homes should not deter from the integrity of the given neighborhood that has been existence.

Fix the roads

People who own houses should take care of their back gardens, "especially" along Northview Ave

Attractive condos/apartments should replace ones just east of Joes Restaurant on Hilliard

Doing quite well

I'm not familiar enough with design codes to comment. I think there needs to be more homes in the 2000-2500 sq. ft. range, many are smaller

New buildings should fit into the architectures to the existing homes on either side of the proposed new building

These questions are poorly worded. Generally, my spouse and I feel the city does a poor job with commercial design and with allowing people to over-build their lots.

Rocky River should not allow renting of single family homes. The quality of people and up keep of property decline.

Some new housing in recent years is over shadowing homes already in area, some structures are too close to sidewalks.

Maintain uniqueness and charm of Beachcliff I & II area commercial should match area-reference a city live Scottsdale, AZ

Too many oversize addition on small properties. "Scale" should be good. I can't believe the city approves some of these large additions that extend to the property line (too close)

River Oaks is disgusting! Unacceptable for the area. Looks like government housing.

The existing town houses in Lake Road do not match the architecture in the community

My concern is not with the design codes or our city but with the occupancy codes of our city allowing 2 or more unrelated individuals to occupy a single-family detached house. We have allowed some group-type occupancy into our city and that is not good for a sense of community in our River

Rocky River has very few existing lots. Unless you demolish existing structures and replace a new, this is wishful thinking.

Currently living in condo but looking for single family. Not much on market in my price range currently

6. Comments on Housing:

I do not think we need more apts. Or housing due to not wanting to live in over populated city, plazas should all match

Something needs to be done about River Oaks

It should be easier to have attached garages

Huge apartment complex on Center Ridge, Brighton Chase is a real eyesore. Should not have been permitted under new codes. Too much building on vacant land, convert more to green spaces.

Why are houses being built on tiny lots? Why are houses allowed to deteriorate? What are grotesque "updates" permitted?

Rocky River is losing it's charm by allowing such large houses & additions to be build on such small lots.

There should be more strongly enforced design and signage codes to maintain the traditional charm of River.

Center Ridge Road needs to be addressed & plans for complete restructure need to be put in place

Rockport shopping area business buildings built prior to having tenants. 4 spaces still unoccupied to much of Panera's parking overtaken by buildings

Keep the high standards, continue to raise the bar, that's why RR excels!

More liberal allowances for species and size of trees in residential tree lawns, adds heritage character, shade and habitat for wildlife.

I love RR

Rentals bring in undesirables

RR is well designed with housing options for families in all age groups. I would not want to see any more apartment complexes

My answers would be different for Ohio City where I have a business (#4 & #5)

Do not like River Oaks Drive Section 8 housing

Design could include more "small town" look for commercial. I am picturing cafes, awnings, walkways, flowers

Some areas should be razed and rebuilt example River Oaks

The charm of the existing homes is what makes Rocky River attractive to our family

Apartment building (monster) behind Panera's seems to have been a mistake

Commercial properties or minor roads in city should be tasteful and not be gaudy with bigger colors or signage, lie the unsightly new Auto zone stores

Need to institute a guideline for what percentage of any given lot can be covered with hard surface or water will increasingly be an issue

Please no more strip mall developments like "Beachcliff Mall"!

The buildings on Center Ridge Rd do not fit the design of the city. The mall was also a grave failure, which was not made with people in mind

Too many condos

I like diversity (within reason). I dislike row houses no matter what their price.

Highest focus should really be updating/replacing the apartment complexes

New homes are increasingly in violation of design codes, esp. height restrictions.

Get rid of or renovate small 60s-70s era apartments/condos (along Wooster, Detroit, Hilliard)

There is a lack of consistent building code interpretation

Building of "McMasons" on small plots was a mistake and ruined environmentally valuable riparian areas. (South of Detroit Rd. Wynnewood Dr.)

A level of creativity when it comes to housing and commercial building breaths life into redundant boring buildings

Recently built "green house" on Morewood Pkwy is not in keeping with the Beachcliff area.

6. Comments on Housing:

In general I feel most of the decisions on property should be left to individual merchants and developers and home owners

I feel a lot of people would want to live near the lake, near the river, near Old River, so that area specifically. Overall walkable

More homes & fewer apartments.

Signage (commercial) codes are terrible, need to be tightened & enforced

Would like to maintain/strengthen image of RR bring a great place to raise a family. Schools are central focus, garners strong support for community programs.

The housing in this city looks generally very attractive. Older & newer homes fit well together appearance wise. Beautiful neighborhood.

I believe your "bldg." dept. should be more responsive to phone calls which are not returned in a timely fashion.

I find the commercial codes quirky e.g. Chipotle doesn't look like Chipotle. At the same time, its neighbor Broke As* Phones can't display its ridiculous name so....

Want AT&T cable

River is a beautiful place, and seems to be handling these issues adequately.

No more detached cluster homes, too expensive. Need ranch homes, one floor living.

It would be great to see new townhomes on Hilliard by Joe's Deli, the current apartments are eyesores. These could potentially attract younger people.

To keep & attract empty nester: need 1 floor living, 1800 sq. ft. (master suite, bed/bath #2, office, garage). Offered as detached, condo and rental. 3 story townhouses not practical!

Good to keep policies in place to keep the city looking good.

Brighton chase on Center Ridge Road & retail are not in scale and exteriors are not well designed.

Houses do not match the scale & design. City should maintain the historic values. Sandstone sidewalk not concrete, more trees etc.

Make sure grade of property isn't changed. I now have water problems in basement caused by neighbors changing. Past Mayor ignored. Had to install sump pumps. My basement was dry for 40 years before.

I think Rocky River does a great job right now

Existing townhomes lack neighborhood planning consistent with the rest of Rocky River and most condos are too aged.

Downtown Rocky river (Old River) should maintain codes to keep the charm and character.

Avoid the look of new Fairview park townhouses (River south) crowded with little parking, no green space and do not fit the look of nearby homes.

Prefer to apply restrictions to commercial development as opposed to residential property

Approve parking ban on boats, RV's etc in drives next to homes

This city has become a hodge-podge of ugly commercial buildings. Especially strip malls on Detroit and old ugly buildings on center Ridge, no congruency.

Make it easy and attractive for recent grads, young couples and seniors to return, relocate and stay.

9. Comments on Infrastructure and Identity:

There are several unattractive buildings on Center Ridge. Something needs to be done with old Target

Obviously the eye sore streets are Center Ridge, Wooster, & Hilliard and they need TLC! Update store/apt. fronts, tear down vacant buildings, update paint colors.

9. Comments on Infrastructure and Identity:

Some need cleaning up

Fix the streets. Trim the trees before you think of public art

Center Ridge Road is an eye sore and very difficult to walk. The small commercial portion of Lake Road should be made more walkable and friendly to foot traffic.

The above make Rocky River what it is, a good place to live.

Center Ridge Road is an eye sore

The pot holes have gotten very bad in the last few years & when they fix them the tar/black top that is used does not stick & it comes right back up. The streets all need to be resurfaced.

Design choices seem tacky and trite. Signage & storefronts could be more unified.

Entrances to RR should be beautiful! (Lake Rd, Wooster, Clifton, etc.)

Hilliard Blvd entrance to R.R. between Bridge and Wooster is a disaster. REDO LANDSCAPING PLEASE!!

Don't screw it up! Repair the street we live on-not just the "rich" section by the lake.

Replace, paint repair bridge into Rocky River-looks terrible. City should monitor rental properties especially on Hilliard, Lakeview, West way and enforce repairs so housing does not appear run down & bring in undesirable people and ACTIVITIES. This will deteriorate our community. Need bus shelters

Construction on Wooster has made it difficult to find that area attractive

Center Ridge Rd has improved quite a bit.

AutoZone-on center Ridge-awful-Westwood Town center needs Improvement

Trails & bikeways are endless in the metro & local parks.

City should emphasize pedestrian/runner/cycler safety-make it easier to cross the streets. Snow plows should NOT plow in corners!! Don't dump snow at corners so pedestrians can't get through

Leadership in city needs to maintain RR as an upper middle class community. Nearly 25% rental properties have a negative impression. It's size and school system lends itself to a strong community core.

The new auto zone bright orange is obnoxious!

More development along the Rocky River front would be a plus.

What can you build and/or improve that will add value to existing property owners? Increased property values will allow property owners to invest in their buildings.

Center Ridge is ugly

Center Ridge is primarily commercial; shops needed for residents-attractiveness is not an issue

The Post Office landscape is horrendous! West Town Plaza w/landscaping, hanging flower baskets is attractive. Linden shopping center should take note.

Center Ridge is getting better, still needs improvement.

Hilliard is a fright! Big trucks are ruining the peace and pavement. We have a commercial enforcement vehicle that stops no trucks! Why?

Don't waste money on signs, like downtown Rocky River signs

Sidewalk need to be fixed on Parnell ave. and Story rd.

Sense of place? Both beauty and art are in the eye of the beholder. Ex: that stainless steel behemoth across from Westlake's police station SW corner of Hilliard and Dover Center

Generally "ok"!

The look of Hilliard Center strip could be improved. Flower boxes like Westlake would be helpful

More bike lanes

9. Comments on Infrastructure and Identity:

Both Detroit Rd & Wooster Rd need to be repaved. Need better "Welcome to Rocky River" signs. I like North Olmsted for example. City of Cleveland's are nice too, ours are old. Rose 1970's office buildings on Center Ridge are awful looking but I don't know if anything can be done

The condition of the main streets in R.R. are in terrible shape. The difference between Westlake and R.R. is stark and should be unacceptable.

Any new paving of streets should include a bike lane. This should be a mandate for State, County or City

Center Ridge! Blow it up and start over

Timing of repairs so as not to inconvenience citizens

Center Ridge, Hilliard, Detroit are terrible! Rough

I would like crosswalks in my neighborhood. We cannot cross the street without going through the tree lawn. This is inconvenient for strollers, bikes & boarding the school buses.

Detroit Rd is too busy! Don't spend money on dumb projects. Incorporate use of volunteers/prisoners/ etc. to pick up trash along I-90

Streets need repair (a lot of repair, forget public art-fix the streets

We need frequent street cleaning. Stop weeds from growing out of the sewer drains!

Run down apartments, town houses on Hilliard unkept. Fix the roads

Rocky River roads should all be resurfaced Detroit, Center Ridge, Hilliard, Orchard Grove

Center Ridge Road is very unattractive.

Of all the main streets, Center Ridge has the most room for improvement.

More attention to aesthetics is needed in the southern part of the city-plenty has been done on Detroit

Parts of Detroit & Center Ridge are attractive, money should only go to public art if the city has extra cash.

Generally, the city maintained landscape is abysmal. Poorly conceived and not maintained at all. For example, watering all those service berry trees on Wager Road would have been a good way to prevent the loss of the investment, since they almost all died.

We would like to see Center Ridge re-thought about how it has turned out. Too close to street and too massive.

Don't know enough about sewer & storm water-be efficient, effective and updated. Streets need repaving all over.

Pave the streets and roads. Quit patching and pave, worst in the county.

Well paved roads and sidewalks should take precedent over fancy street signs and lamp posts

Traffic lights on Center Ridge Road are no effective with people who have disabilities

No more mattress stores, please! Unattractive store fronts on Center Ridge

Tree lawn should be mowed at city gateways i.e. Lake road entrance to Rocky River

Regarding the city paying for public art and gateways into the city enhancement I disagree. I feel strongly that private money from residents of River be raised for these tow items mentioned.

The main arteries show civic pride. However, the side streets could use some updates

Center Ridge Rd needs improvement-flowers etc. Business or City needs to enforce snow removal plows make it impossible to navigate sidewalks!

Center Ridge & Wooster need improvement

More trees in commercial areas like Center Ridge road would look nice

Wooster Road from Center Ridge to Hilliard needs resurfacing, especially northbound, once sewer update is complete or is it H20 line.

Center Ridge is a disgrace-\$\$\$ or Old Detroit-not a dime for CR. What about awards for improved property? Pain the electric substation-looks like a junk yard-can they be made to do that? What about the paper in the windows of King Wah or whatever? Oh and on it goes!

9. Comments on Infrastructure and Identity:

Having bike paths, lanes, and sharrows would help to bring young people/families that are flocking to the influx of young professional jobs downtown.

Pave the streets!

Sewers need repaired/replaced before art! Feel north of Detroit gets attention first.

As a new resident I am unfamiliar with some of these core community values

Old River is attractive. The rest of Detroit road is not.

Street signs should be updated to classical small town signs and more visibility at night. Landscaping throughout City needs improvement.

Hilliard Blvd. east of Wooster needs attention on south side of road. Overpasses dirty most of time.

Detroit and Hilliard are in need of attention! Lake and Center and Wooster are good. Lake is great!

Love the heritage neighborhoods around the RR library. Love the RR signage with the old bridge. Good landscaping!

Side walks on Center Ridge in winter needs shoveling and traffic lights need more walking time.

Too much commercial. Not enough hometown look. I don't feel like I live in a community, too "city" structured. I live in the "city".

Traffic on Center Ridge has gotten too congested- to many businesses

May major streets i.e. Detroit And Center Ridge need repaving, very rough.

Need bikeways/markings on main streets

Storm water seem to handled OK. I think bike lanes can be dangerous.

Need more bike trails! More bike lanes too.

#8 although I "agree" with the statement or "choices" of RR I do not think they should get much attention over other issues

No money should be wasted on "public" art

The trees on the tree lawns are not suitable for our weather. Bike lanes should be put in on Willard.

Executive Club on Center Ridge is unattractive not enough trees on Center Ridge by Westgate

I feel that there is a safety issue with cars leaving the Post Office onto Hilliard. Living on Struhar Dr., trying to turn west is a nightmare. This is not just when Wooster Rd. has a detour, but on a regular basis.

Detroit is getting better but still need improvement. Entry on Lake from east needs to be pedestrian & bike friendly. Frankly its dangerous.

Historic preservation should be a core value, not sure that it is.

Wooster needs paved, many city streets and sidewalks are in terrible condition. Put Christmas lights/decoration in downtown river.

I think Detroit & Lake are nice and attractive but the other streets need some work (landscaping). No big signs on business like in Coral Springs LF- all signage is on the road level which is more pleasing to the community

Don't over commercialize the city.

The city does very good job maintaining the infrastructure

We have had a problem with our front sidewalk for about 5 years and it does not get repaired. Numerous sidewalks on our street are hazardous for walkers. Bonnie Bank Blvd.

Hilliard Blvd. in Rocky River is embarrassing compared to Westlake

Detroit Rd is outdated and obsolete. It should be widened to 2 adequate lanes in either direction. Potholes are a problem but I believe Rocky River does the best it can.

Addition of public art would help spruce up the main streets

Most housing south of Detroit are very tired looking.

Would love to see more flowers in downtown RR and flowers in the medium of Hilliard Blvd.

9. Comments on Infrastructure and Identity:

Center Ridge is too busy and dangerous for traffic

We are artists but we think public art is tacky and usually poorly selected. If anything highlight the contribution of Viktor Schreckengost. He is a treasure! (deceased)

We believe that historic preservation and environmental sustainability should be core community values.

Bicycling in RR on streets is unpleasant and unsafe, need safe bike lanes. I would like Detroit & Center Ridge to have stores closer to the street, like Lakewood.

Traffic on Detroit and Center Ridge is a pain, I avoid those streets.

Center Ridge could be spruced up, wish the bus station would go away. Brings many undesirables to the city.

I would like for Rocky River's identity to eventually include being an eco-friendly community.

Center Ridge is a dump.

Concerned where all the money would come from with all projects city should be also concern.

Sewer system on Hilliard near Westmoor - disaster!

Access to all businesses & areas seem great. "Old River" area is beautiful. Roads are good around town, as with any winter climate area, pothole filling is important.

Love the flower boxes on Hilliard

You have got to be kidding regarding Center Ridge Rd. It is a mixture of junk and poor planning!!

More street signs etc. in middle of intersections in LARGE letter

Street sign at Hilliard and I-90 going west is very confusing. First sign should be changed and look more like this rather and because if you are in middle lane you don't have time to move to right lane to go on West way. I see near accidents every time I am at that intersection. Also, when utilities, landscaper, etc. block roadway they should be required to direct traffic safely instead of just closing a lane.

Portions of Detroit Rd are attractive but there are sections that are not.

Would feel safer if ped. crosswalks outside of my condo (the Westlake) would be repainted!! Like to cross street to go to Chas. Scott, Salmon Docs etc..

More care is needed on Center Ridge, I realize this is a business area, but there should have been more care with the Auto Zone building.

Thank you for paving Linden Road. What an improvement.

The apartments near Joes Deli are not attractive, especially as a gateway from Lakewood. Exception: the Hihoc is well maintained. I appreciate the efforts to improve our sewers and streets in recent years.

Center Ridge needs help

As much as we have road work, we applaud maintenance work to keep up w/infrastructure.

Scheduling of street & utility repairs is poor, Wooster, Linden, Lakeview construction at same time.

If I want art I will go to the art museum, if I want to work out I go to my fitness center. City should not provide these.

We wish the city would choose to not fertilize parks with heavy chemicals

I think other than potholes and some bumps in roads Rocky River does a great job at road maintenance.

Beachcliff street are attractive, others not so much

Streets north of Detroit are attractive and streets south are generally not.

River Oaks Drive is an embarrassment to the city. Zoning officials should be ashamed of Center Ridge Rd.

Center Ridge is ignored. It's ugly and the city should give it the attention Detroit has received.

I feel like the roads, sewers & new development are poor. Looking more & more like North Olmsted, sadly!

Consider copying the community planters concept Westlake implemented so well on Hilliard Blvd.

14. Comments on Parks and Recreation:

I haven't gone

Bradstreet's handling is deplorable at times. Such an asset should not be wasted. The restrooms are terrible.

Additional bleachers have been helpful. Please keep playground equipment maintained. Bathrooms seem to be cleaner.

The rec center fitness area could use an expansion. The weight lifting space is small with limited mirrors and areas to use free weights.

Do not add any new parks, take care of the ones we have, Tri City Park is in bad shape

The chain link fences around some of the parks are ugly and unnecessary. The parks should be open to the surrounding neighborhood (i.e. Rocky River Park). Signing up for classes/items is very difficult and should be able to be done on line.

It's great that parks and recreation are there for families to use or children to enjoy!

Needs more outdoor basketball playing courts at more of the parks.

Concentrate on street repaving instead of improvements of parks.

We need a curfew that is enforced. Parks should be monitored more closely as young adults are very loud, drink and roam the streets at all hours of the night & morning throwing beer cans, food containers all over the neighborhood-BAD FOR COMMUNITY!!

A public access point that is larger and well kept for Lake Erie would be beneficial

Should fix the plumbing in Martin Park. Several times there was no water in summer for dog walkers.

Parks with beach access often have a lot of trash and debris

Rarely use, always go into the valley/reservation

Linden Park no safe-don't know about others

When there are Sunday music festivals more chairs for the elderly etc.

Hands down the best city and park & rec's I've ever lived in of 3 states and 15 different locations thru out Ohio!

Good distribution of pots/green space through city. More lake access would be desirable.

Nice variety of options in RR asset

More amenities at the Rocky River reservation with community events that are well-advertised would be preferable

Connect Rocky River physically and through branding to the Metro Parks outside of the lake it is the city's best asset

Landscaping up-keep has been very poor over last 5 years

I really don't use above programs

Have used the rec center-excellent

Community events, parks and recreation are amazing!

People need to pick up dog poop and the trash

You need more parking at outdoor pool and ice rink. Ice Rink needs to be marked more clearly.

Improve Rocky River park & Bradstreet Landing. The beaches have to cleaned more.

Rocky River spend all the \$\$ on the insane "GVMT" complex for costlier prosecution instead of caring for "city"!

I need to get out more, apparently...

Rocky River Park is great! Would be worthwhile to import sand. It couldn't be that expensive - also need to keep up with the driftwood

Great little league baseball program!

Little league baseball needs to be moved or at least split with goldwood. A waste of best ball fields by not using Elmwood

Linden Park needs to remove the "sledding" hill to expand use for soccer, flag football and other activities

14. Comments on Parks and Recreation:

Appear to be more family orientated for younger ages- middle school or before

Don't use parks and Recreation facilities

Need more ADULT activities. Please use bromine rather than chlorine in pools. Civic center is gross!! Dirty, hair, toilet paper on floor. Children in spa, children swim lessons from 5:30-8:30 pm. How about offering water polo and programming? Martin's park has unleashed doges, dead & dying trees, overgrown weeds. Too much spent on playground equipment that isn't used. Why? Cost vs benefit because you can doesn't mean you should. Playground equipment near city hall not used. How about curling at the ice rink?

Ramps at Rocky River should be lengthened and marina & restaurant should be opened earlier and closed late.

More police presence needed at R.R. park. There are so many non-residents often behaving poorly.

The new parking lot at Rocky River park was disappointing less parking, no bike racks, middle island and green space between parking spots a waste of space, less room to drive through

We need a park like Clauge Park in Westlake, tables, bbq pits, a water fall flowing into a lake

Awesome

Improvements to rec center needed

We have a wide variety of parks. I think this is a strong point of Rocky River.

Facilities are good, but in need of attention. Much of the equipment at the fitness center needs work or replacement. Also PLEASE do not install playground equipment at Bradstreet's! There is enough available at all of the other parks.

Would like to be able to swim at Rocky River Park

Equipment could/should be upgraded in the rec center

Maintenance of the public space in RR is poor. Rocky River Park should be a jewel of the city and the region, but is very poorly maintained. It should embarrass the city.

We are very fortunate to have the management of our parks and recreation. Most citizens of this town support these facilities.

Programs for youth though are good

Homeowners who live in areas other then Beachcliff neighborhoods should have the ability to utilize the private beaches and pay a Homeowners Assoc. fee and they check to do so.

Please return Sunday concerts to RR park, showcase the lake and bring back participation of younger families.

Now that we have a child, I wish I knew more about the parks & programs

We should be able to sign up for recreation activities/programs on line

Rocky River Park-wish fencing, pier, well maintained and attractive. Also wish brush was better maintained; beach cleaned. Wish ball field at Linden higher quality maintenance. Improve and maintain tennis courts at Library area

There must be a better way to publicize recreation activities and do online sign-up

Parks need to be maintained better i.e. Linden Park/flower beds/tennis courts/parking area repaved

Need to improve the equipment for the Silver Sneakers Program, bands, balls and weights etc. Fairview much better

Only moved here 7 weeks ago. Use Elmwood Parks (woods) regularly however the woods has trash in many areas(-cans, bottles, wrappers, occasional garbage bags left in woods, etc.)

Civic Center is not very family friendly and over priced; Bradstreet's could use a new fence

I pay each time I go to the Rec. Center. Often that seems to be annoying to the desk person.

Trials in wooded areas would be expanded and better maintained

Why is there never a band concert at Linden? Why is there no gazebo at Linden. Why are the walks neglected. Why is there no attractive lighting at Linden or perhaps stone gate posts?

Parks needs more toilet equipment.

Linden Park has a broken slide that hasn't been fixed for a long time.

14. Comments on Parks and Recreation:

The RR rec center should offer more fitness/wellness programming & use it's facility to the fullest rather than renting it out to the Cleveland Clinic

Would love to see renovations of Bradstreet Landing as I see at Rocky River Park

Toilet facilities should be built at the City Hall Park

Programming needs to utilize the web more. Schedules, sign up, pay pal etc.

Love all Rivers P&R centers. I go to Bradstreet and RR Park daily. Bradstreet is great, but needs cleaned up, vacant store, cluttered waterfront, trash, etc. love the pier.

At 91 years of age, I cannot comment

Appreciate the bike racks and could do with more.

The city does not take full advantage of its river to lakefront location

It would be great to go to our city parks and not have DOGS running around everywhere. These are NOT DOG PARK! They should cater to HUMANS!

Programs are excellent if you have a great income; however elderly & those who's income are not great cannot partake.

Playgrounds, trails, seating, walkways, more steeps, picnic areas, LACKING-use Lakewood Parks as example. Pool is great.

In regards to investing in NEW parks, I would say, improve and maintain current locations, before adding new ones.

Rocky River Rec Center s/b used primarily by Rocky River residents. Volleyball monopolizes gym time to much in winter.

We could use more basketball courts

Careful not to make park and water access better to non Rocky River public with Rocky River paying the bill

Rocky River beach should have added more parking, that center island is way too big

Need new pavilion at RR Park

I just moved into R.R. few years ago. I'm 87 years old so I'm not really qualified to make these judgements.

More areas for adults to sit-rest or watch children at play. More info on facilities at the different parks. Parking area needed at RR park especially

Contain costs- maintain and use what is already here

Areas in parks with landscaped beds and shrubbery could be better maintained with trimming, weeding, flowering plants.

Library should not be closed on Sundays in summer. Ward 3 has no parks, the "tot lot" is not a park. Beach at Rocky River Park is not maintained. As previously state there are no grills or restrooms at some parks. Recreation facilities are closed too early and on Sundays in August.

Walgreens needs a bike rack. The City Hall campus is not walker friendly and there is inadequate parking. The parking lot should not be the center. Rocky River Park should have a beach/swimming.

I never used them

I am VERY glad that the summer concerts were moved to City Hall area-easy drive & seating area for all ages-not just the BeachCliff residents.

Not enough parking @ RR parks, need more benches as well

Overall good, should be more consistent park to park. Capital programs are great but need to be backed up with appropriate maintenance.

Wi-Fi need improved at Rec. Center. Better maintenance of parks (i.e. trimming/mowing grass). Have taste of River and Wine Festival on different weekends.

Resident Recreation Center fees are too high compared to other facilities such as the YMCA; Bradstreet landing fence needs repair.

14. Comments on Parks and Recreation:

Bradstreet's Landing needs improvement aside from the pier Rocky River Park has very little parking. City Hall Park needs better drainage of large puddles.

I would like trail access down Wooster Road hill into the metro park to safely ride my bike up and down

Leave some areas alone, don't need to develop every inch of land

I have only lived here 2 years to give an accurate answer

Parking-lack of good benches at Bradstreet

Bradstreet Landing needs more attention regularly and beach clean up. Do something with the club house

Don't use anymore.

It would be great if we had a bike path in Rocky River

Parks should all have a water fountain and a bathroom. As well as walkable paths for people pushing strollers.

Rec center needs improvement, as do some of the parks.

I really enjoy the summer concerts. I wish they continued throughout the year at the Sr. Center or high school. Don't ever have a concert inside the skating rink. It was stifling and smelled. Even in the heat, outside was better. Still not enough parking at Rocky River Park. Parking should be allowed on the street!

Dislike music in park program. Glad moved to City Hall. Do not want more parking, encourage more outside=crime.

Classes for toddlers too expensive- registered in Lakewood to save \$. Not enough offered during the day, focus is on working parents, NOT stay at home families.

Of the four parks/visit regularly, they have been very nice and well kept, safe & clean.

Recreation facilities should be open earlier on Sundays and Holidays.

Not enough evening classes etc. for preschoolers, when both parents work, daytime only classes are useless

The service people must do a better job of pulling weeds.

Signage for park locations is poor or non-existent! Can be too many fireworks programs in summer, etc.

Get rid of smell at Bradstreet's Landing, to many years of it.

Do not use parks

I haven't lived here long enough to know.. But I tend to go to Lakewood Park or Edgewater for their size + Lake Erie access.

More events, live music and festivals

Not familiar with programming, or most of the parks and recreation facilities, and can't afford membership at Umerley

Nice improvements to the City park but the restrooms are horrible in disrepair, unclean, drinking fountains not working for years now! I don't understand this when the park had so much work don't know why these weren't fixed/maintained. Get it done!

I am a resident who exercises regularly at the Recreation center.

A park at Shoreland & Wooster would be nice! Love the access to Lake Erie & Metroparks. Miss the picnic tables at east end of Rocky River park. Wish it was easier to park there as well.

The locker room at the Rec Center needs more large lockers. Especially in winter. At a minimum they should be spread out since everyone congregates around them. Swimmers understandably get the floor wet which makes it inconvenient for those changing clothes to use gym.

Parks are adequate.

I don't use the parks and recreation facilities very much.

Better pedestrian access to metroparks, possibly near Wooster & Center Ridge. Graffiti at parks needs quicker removal. Cost of civic center/pool membership is too high compared to surrounding communities for the quality of facilities.

14. Comments on Parks and Recreation:

The upgrades to RR park-parking was improved but other upgrades were not worth the time and now its not being maintained should have left it alone.

Need more financial aid for low income families, children to assist positive active.

City does not need any more parks or recreation. More help for seniors with yard issues. Rocky River Library very helpful to seniors

Parks & Recreation facilities need some updating specifically the outdoor water zone pool is wonderful but the bathroom & locker room is so unfriendly to families with small children. Also no functioning drinking fountain at Rocky River park?

We enjoy the new pools and rec. center

Not enough parking near RR park. No parking allowed on nearby streets (this should change). There should be no swimming restrictions.

More shaded areas with seating.

Rocky River Park needs additional parking. Landscaping at City Hall park, between west parking lot and playground should be better maintained. It is often overgrown with weeds. The benches in that area seem to have insect infestation.

Expensive.

The parks are very good, and those are some of the things that we love about R.R.

Parks are well maintained.

Summer music concerts are good.

When looking to purchase we were far more impressed with Fairview Parks Rec. center. We have only been here a short time and plan to use recreation facilities a lot more.

Bathrooms have been a bit scary for a while in many parks.

Would love to see Detroit Rd more bike friendly

The successful soccer program at Linden Park often leads to some parking overflow

I have enjoyed the parks and rec dept. activities

16. Desired Retail:

Walmart

Book stores, toy stores, pet stores

I believe there is already good diversity in the retail community.

Boutique shops and cute eateries

Brewery

Best Buy, Bed bath & beyond, large retails in North Olmsted

Additional dinning

Specialty-places to eat (not chains), destination/specialty entertainment

Well obviously NO more auto, mattress, nail or vape stores! How many does one city need? More family style restaurants would be nice. Stores that support local individuals from the community!

Clothing stores

I have not given much thought

We have more than enough retail

I would love to have a store like Cara's Boutique here in Rocky River

16. Desired Retail:

Launder not service

Restaurants, bars, coffee shops, local vendors

Craft store

More restaurants/ more variety.

More small scale shops

Independent SMALL shops

Unique stores not chains

Athletic store, party store, bakery, craft store

Trader Joes

I think its pretty well coved as it is

Upscale pastry shop for after dinner dessert & coffee, more shops & restaurants-connect downtown R.R. to shops at shopping by Burntwood Tavern-the old Shopping (covered shopping) was very unique that came to for dinner & shopping. Rocky River used to be more quaint & appealing 20 years ago.

Sporting goods, public driving range

More chain restaurants, Red Lobster, Macaroni Grill etc.

Restaurants, clubs

Sporting

Clothing stores (Gap, Old Navy)

Department store besides Kohl's

Victoria's Secret, Chico's (Woman, Juniors) like it used to be in the Beachcliff

Outdoor/sporting equipment

No more retail-can't seem to fill the empty spaces now.

Upscale anchor stores for Westgate.

Unique non-chain businesses (similar to Lakewood)

None, just clean up what exists "enforce building codes"

We have enough retail

Satisfied with what we have now

Trader Joes

More upscale independent restaurants

Women's clothing

Boutique shops and interesting quaint coffee shops and restaurants not the junk ones we presently have

Walmart

Healthy restaurant like that core Place Strongsville got

Local businesses

Auto/motorcycle/board & ancillary stops!

Focus on BOTH downtown River and Center Ridge

More sit down restaurants

Food store-more restaurants

Locally owned businesses

Retail stores-not at Westgate

Shopping (mall, stores) indoor

16. Desired Retail:

Pottery barn, max's deli

More unique boutiques and restaurants

Like Crocker Park-residential & retail together

Smaller stores, no more big boxes, no chains

Too many nail salons and auto parts stores. Also too many mattress stores

An enclosed mall

Seems we have enough of everything, no vape stores or tattoo stores

Additional laundry and dry cleaning

High end

Costco, World Market, IKEA, LL Bean, Trader Joes

Dillard's, Nordstrom, GAP

Something that would compare with Crocker (smaller scale)

None

How about another mattress store??

Let's keep retail stores in relationship to the numbers we have to use them.

Shops like Westlake Crocker Park

Nordstrom type

Restaurants/cafes. Retail stores that attract spending.

Less mattress stores

Sporting good and apparel

Stand alone anchor stores such as Old Navy

Dollar store in Westwood Town Square

Independent restaurants

Boutiques, clothing. Try not to repeat what is existing retail

Home good, arts& craft supplies

Boutique stores, local restaurants

More quality stores instead of discount stores

Unique small, non company owned retail or service business

None

Reasonable priced, boutiques/ fashion, home, sports etc.

More mom & pop stores. Different restaurants, boutiques

Boutiques

Boutique-local retail avoid auto zone commercial signage

None-do not turn Rocky River into a Strongsville

Not sure, maybe boutique , kitchen store Wilmar-Somana

Restaurants, electronics, music, art furniture

We have most everything already

There is enough

Outdoor recreation/outfitters

Non-chain stores

16. Desired Retail:

Upper end

None

Small or local businesses

Upscale anything, men's & women's

Jimmy Johns, sushi restaurants, Meijer, more clothing retail store

We have lived at this address for approximately 49 years and have never had a desire to move elsewhere

Boutiques

Furniture

Natures priority for me, not retail

Clothing Dept. Store

Inexpensive bars and restaurants

Office building & mixed use

Covered mall

Apparel

Propane tank available to buy

Mom/pops store, NO nationals!

Restaurants, small local shops

Boutiques, higher end chain retailers

Independent retailers not chains!

Back packers shop

Outlet stores, resale shops

Department store at Westgate

Small owner run clothing & specialty shops

Pier 1, Old Navy, Bed/Bath, GOOD RESTAURANTS!!! No more chains please!

Year round farmers market economical, deli, cafes in "café setting, not the grocery store

We have enough retail

More specialty shops- food, clothes

Clothing retail

Boutiques & restaurants

More grocery stores then giant eagle

Non big box

No! Existing situation seems OK

Small boutique shops

Candy store, bakeries, children's clothing

A medical supply store like accurate

Unique or local independent stores-not franchise or big box

Upscale

German food restaurant

We have enough now!

16. Desired Retail:

Small boutique type. More quality stores: pier one, world market, Banana Republic, winds of change, gap, anthropologic, apple tree books.

Meir's food store, Walmart

Boutique shopping & dining

Too many already in area

Anything besides nail salons, mattress stores and vapor stores! Enough

Gift shops

Encouraging local retail and high end-emphasize big box

Services more than pure retail

Consignment, antique, upcycle, artist-crafts experiences

Maybe shopping offered in Beachwood so that we have the same opportunities as the east side and also small mom & pop eclectic shops

No more retail

No more "big box" stores. Specialty stores: Pottery Barn, container Store Look to Lincoln Parke in Chicago for ideas.

Bowling Alley, stadium seating theater, Indoor putt-putt

Restaurants/food

Art & craft, local made products.

More dining options, upscale retail stores, miss Talbots

Holistic

Boutique, local retail

Art & hobby supply e.g. Hobby Lobby store

Department store, furniture store

An independent book store, a cooking school/ gourmet cooking shop

Restaurants, locally made items

Local (non chain). Clothing. Bar/Restaurant on Center Ridge (wooster-Wagar). Tiny grocery

Old Navy, more food options that are healthy.

Local business spaces, outside of Detroit Rd.

None, already too congested.

No more nail salons or mattress companies!

More small business in general. However, seems to be a good amount here.

Pretty well now

No specific recommendation

Trader Joes

Any retail established already and not a fly by night operation

Old Navy, American Eagle, Build-a-Bear, sporting goods store

Small business retail.

Restaurants, small shops

Bed Bath & Beyond, Sporting Goods

Boutiques

High end specialty shops

Large retail outlet: Dillard's or Macy's

16. Desired Retail:

None

Restaurants, bars/clubs, 24 hr. gas station

Electronic Bix Box store e.g. Best Buy

Unique shops and restaurants, less chain/big box stores & restaurants

Drug Mart

Not really much more. Traffic on Detroit and Center Ridge is bad enough

None, Rocky River Merchants meet all my retail needs

Small / medium home goods

Clothing stores.

Add Noodles & Company restaurant for more variety fast food

Good high quality restaurants

Quality clothing store

None

Food inventory/finer dining. Too close to Crocker Park, we have enough already

Baby store

I think we have enough

Indoor playground (large)

More local-unique not chains

Boutique, art galleries, restaurants

We feel satisfied with the retail stores that we have.

Trader Joes

High end juice bar

Between Crocker & Westgate, does our population support all these stores!

Downtown with an art/independent focus. E.g.. Record Exchange, art galleries. No Walmart! But please add a Dunkin Donuts

Small business charm

Quality look & cohesive! Not new ugly strip malls like North Olmsted with no continuity.

Boutique

More professional services, more small business-niche businesses

KFC Restaurant, Walmart, Sams Club, Cosco

Sporting goods, bike stores, healthy food options

18. Comments on Commercial Development:

I do not like the 6 new apartments in former Rock

Center Ridge needs improvement

Downtown RR is nice, should invest elsewhere in the city (especially if Detroit Rd is not going to expand, how much traffic can it sustain?) Plus there is very little parking for downtown RR.

Where exactly is "downtown"?

Change name "Downtown" Rocky River. Rocky River is Rocky River, apart from being "downtown"

Detroit area has had improvements, I would focus more south on improvements to Hilliard and Center Ridge

18. Comments on Commercial Development:

Center Ridge needs to be a top priority

Center Ridge except the newer businesses, really needs some improvement between Wooster & River Oaks

On Center Ridge Road we have vacant store fronts that need to be used or upgraded to attract tenants. Signs should be uniform.

The zoning staff seems weary & not open to calls, suggestions or complaints

The city is pretty much built out

Downtown needs to be expanded & unique so people from other locations want to spend the day or evening here & cater to restaurants & retail also need bus shelters so people are not sitting on curbs, etc.

Priority is for the whole city not just downtown R.R.

Need bike rack in front of CVS, not hidden behind LaBamba

Worst sewer system outside of Cleveland

Make sure signage and such are in keeping with the "Old Rocky River Signage" - pretty

Center Ridge East badly needs updating, more consistent design--less stand alone business in parking lots.

City should focus on attracting major corporation headquarters and technology-based companies

Too much old looking poorly maintained commercial properties

Vacant Target building needs a new tenant

Plant trees!! Downtown Rocky River looks great.

Lake Road should only be developed with single-family dwellings

It's always a plus to maintain these key areas of the city

The old Golds Gym is an eyesore.

No more businesses on Detroit Rd. traffic is way too busy as it is

Why in the world would you allow that God awful Auto Zone on Center Ridge Road? It's a complete eyesore and totally unnecessary.

Taco Bell, get rid of Executive Club

Rocky River ran out manufacturing...could use some big manufacturing

Downtown Rocky River thru Detroit has had a lot of new businesses, keep building and investing there

The last end of Hilliard beyond Wooster is an eye sore and an embarrassment to our city.

Fix the roads

Redo shopping center where Giant Eagle is, Center Ridge is a mess, building torn down, lots empty

Downtown River is lovely but there are other retail areas that need attention--how did we get a vape shop!!

The new Rocky River signs look nice

Aside from the closed gas station-Lake Road east seems fine to me. Progress seems to be occurring on parts of Center Ridge. Don't want to see everything looking the same

We think Center Ridge Road is the top priority. Detroit & Lake have been kept in ratio to Rocky River's history. Center Ridge is way out of line.

Center Ridge is a problem with the selection of some retail

If anything, we would like to see the old Target on Center Ridge torn down and replace with reasonable apartments. Level some of the strip malls on Center Ridge Road and put dwellings in it place. Level some of the homes on Center Ridge that were turned into businesses. These are an eyesore.

Definitely need to flesh out Center Ridge across from Westgate. Office Buildings looking terrible. Glad the one was torn down. Interested in what will replace.

I don't think we need any more chain stores. Local businesses though be great!

18. Comments on Commercial Development:

Center Ridge West of 210 feels like a different city not Rocky River

Start with what we have, clean up CR! Many things that can be done by some imagination and creativity!

I would like to see a reopened and improved snack/café at Bradstreet Landing

Center Ridge needs serious redevelopment, buildings and design

Bradstreet Landing entry/exit needs spruced up, the link fence is so 1990s

Hilliard Blvd. could do with "curb" appeal. Trees and landscaping as it is such a main road.

Center Ridge is definitely the weakest area

We really did not need the Auto Zone on Center Ridge & Northview Horrible!

Center Ridge and Wooster are the areas in need of most improvement. Some stores on center Ridge are not consistent with the character of the city.

All seem to me to be very adequate!

We don't need any more commercial development. We need more green spaces.

Encourage new businesses to move into vacant stores especially in the small "strip mall" areas like Westtown center, and other vacant stores on Center Ridge.

Despite some improvements recently, Center Ridge looks terrible and can take your life in your hands to turn left from any center lane.

Westgate Mall cannot be approached by foot. Not pedestrian friendly. Parking should NOT be center of a shopping district (beachcliff)

Center Ridge is in most need of improvement. That should be top priority.

If there is dead end street in the city, it should have a large sign stating so and no thru traffic

Beachcliff & Westgate are big issues with terms of redevelopment. Did not leverage mix use and the layouts are terrible.

Downtown River is so cute but I only go there to eat. Need retail that engages people to visit.

Again with the signage, makes the community look like any "" community down Center Ridge Rd. Needs to be more appealing to the eye.

I do not want increased commercial development. I want improved appearance of some existing businesses.

Center Ridge needs a make over, update buildings.

Reuse existing buildings (provided that they are up to code) its unnecessary to cut down trees and pave more parking lots, when already vacant lots are available otherwise you turn into downtown Cleveland with hundreds of vacant storefronts. It looks like a ghost town, down be that.

More uniform design along Center Ridge Rd.

Re-examine Center Ridge businesses such as car repair stores, inappropriate stores such as smokeless cigarettes. Tired old buildings that have out lived their usefulness. Building that have very few tenants

Center Ridge too busy

Please rid us of Planned Parenthood and the gross monster of a building its located in.

Maintain the look, feel of Downtown River. Improve/enhance the beauty of our shoreline with charming developments near Bradstreet's Landing

Would love to see RR adapt zoning for mixed use residential over retail. Urban form with buildings along sidewalk. Increasing density and eschewing suburban strip plaza

Get rid of all the ugly buildings on Center Ridge, redo them or tear them down.

Need better landscaping and flowers.

Center Ridge Rd has a lot of potential. Vacant areas/buildings could be attractive areas for business.

Center Ridge is a mess, Mayor/Council should be ashamed after 25 yrs. living here I tell people DON'T move here.

18. Comments on Commercial Development:

Center Ridge Rd East is improving. Center Ridge Rd West needs more improvement.

Lake Road has little street parking. Commercial Dev. Must have parking attach on ground level. Not much room left in RR for this do not believe in destroying buildings to create parking.

Center Ridge is improving with the new construction, apts/condos, etc.

I wish Rocky River didn't have a Planned Parenthood

Too much traffic congestion on Detroit Rd. near Smith Court

Would like an entertainment district

The Shell gas station on the corner of Wooster & Hilliard looks run down. Also, it blasts music outside which is annoying & trashy, you can hear it on the street & sidewalk.

Please no more Car shops (Auto Zone etc.) mattress stores.

The condemned building on Center Ridge with the shredded awning has to go !! (it is across from Busch Funeral Home.)

See #16 a lot of traffic for no good reason. Center Ridge particularly ugly in appearance

Would like to see something done with the old Target space.

Center Ridge (E&W) is bad!

Need to keep stores full and existing space neat and well organized and up to date. Upgrade existing businesses no need for new spaces.

Some of the buildings are too close to the street

There is way too much retail today.

Sure glad RR didn't get that mini prison that a former "bad" mayor wanted. Retirement home there now. I think present mayor's fine so far

Older buildings on Center Ridge Road should come down. Lots of ugly stores on Center Ridge Road

Focus on Downtown River but not Old River, Old River is already awesome. Fill in gaps on Center Ridge

Old River is really nice as is. Wooster Road at Inglewood/Shoreland could be more inviting with coffee shops or some kind of social gathering place

More green space, trees, grass, bushes

Focus on making Downtown more walkable

The cheap yard signs on the tree lawns along Detroit & Center Ridge are unsightly and should be disallowed

Wooster & Hilliard intersections: too many drivers crash left turn arrow onto south bound Wooster!

Very high, needs work in these areas.

Center Ridge need most attention to build on success of Westgate

We have sufficient commercial activities

22. Comments on Transportation:

The sidewalks need to be shoveled more

Use of public transportation will become more of an issue with greater aging population

Parking in downtown RR is very limited & the traffic pattern makes it difficult time in finding parking spots

Parking near Giant Eagle is not convenient (it sucks, actually, confusing, awkward)

Transportation is accessible, a plus for Rocky River

Some areas are very unsafe for children walking or biking: for instance Detroit & Westway near highway entrance, my children & I have almost been hit by cars multiple times.

22. Comments on Transportation:

Parking needs to be adequate. For number of shops & restaurants, grocery, etc.-should build parking garage at old taxi bldg.

Can be difficult to park in downtown River but I would invest in more bike racks vs. another parking lot

Let's have more flashing lights after hours like Lakewood does

My street is awful-no parking because of the business-they should be able to park in alley way-I cannot pull out my truck without fear of hitting a parked car-all business owners-sucks

Parking is always a challenge both off and on the downtown strip.

City should us crosswalks with blinking lights for pedestrians when away from intersections (Wooster Road)

Investment in a multi-level parking garage would be ideal

Rarely a problem parking

It need to be improving

Busses through Rocky River are on Cleveland sides: city service is needed, but wider then in past

Walking/bike pathways needed on city hall campus for safety of people arriving from the northern part of the city

Put a bike rack in front of Stino's. That guy gets all bitter when you lock your bike to his barrier in front of his restaurant, total jerk

Schools are beginning-school zones need more patrols!!!! Center Ridge is a racetrack

This questioning seems slanted

Fix the roads

Radar should be set up at all times when school flashing lights are on, to many speeders

Parking on Lake Road can be difficult-especially after school

Understanding that Wagar Road is a state route, SOMEONE should take action to lower the speed limit to 25 mph north of Detroit. It is obviously an entirely residential area.

Leave downtown alone, it's great the way it is. There isn't any other area to tear down for parking unless you want to lose our history!

Westgate area is choppy & a pain to drive/park

It is not always easy to find a parking space because of the number of restaurants.

Very concerned about possible expansion of parking. Structures, ramps etc. into Beachcliff I, Battersea Blvd would strongly object to use of residential areas for downtown parking expansion.

At morning/after 3pm bad traffic flow on Wager from Magnificat to Lorain.

Area easily accessible and ample parking (free too) not like Lakewood

The Rec. Center should have more disabled parking spots.

I am handicapped, so can only drive and parking is tough

A well designed structure downtown could be beneficial

Parking in downtown Rocky River is easy, agree disagree marked in error

I would appreciate a downtown line that goes down Hilliard

I find parking in commercial area between Wright & Prospect on both sides of Detroit challenging. I am always dismayed there is NO PARKING on street by Rocky River Park. Sometimes there are no spaces available.

We need to develop bike lanes

Parking is fine, better defined on street parking may be an opportunity

We live in downtown Rocky River on Prospect so we always walk!

The downtown parking overall is fine.

It's not the parking, traffic on Detroit Rd is impossible, difficult to turn into parking areas

22. Comments on Transportation:

As long as I can drive, cars, parking, street accessibility is priority

Need bikeway/markings on main streets Lake Road, Wager, Hilliard etc.

Sometimes street parking spots are too close to exits from stores. Very hard to see while coming out of exit drives

I avoid many restaurants and stores in downtown RR due to issues finding parking. Even store lots do not have enough parking.

If you are trying to illicit certain responses try asking questions specific to day and time

Turn the Westlake Cab Company into a parking garage. The spots for parking on street across from pink hotel is too large.

Rocky River is too congested especially on Friday evenings.

Timing on crosswalks should be longer to get across the street

Old Detroit is terrible on weekend nights. Never should have had another restaurant open. Rocky River needs a garage downtown.

I don't drive much-Target, I used to make a circle-Walgreen, Bank, Giant Eagle, Aldi home.

I was disappointed when Lake Road was resurfaced more wasn't done to slow traffic (i.e. use roundabouts) or to make walking safer and more enjoyable

Walking access to the Lake Road Bridge needs to be addressed

Do not increase transit

Bike lanes!!

RTA has effectively destroyed downtown service other than rush hour or the Westgate Transit Center route.

Add bike lanes and signage to Wooster-Hilliard-Center Ridge-Detroit

Parking on Detroit Rd has made the street even more congested i.e. near Heinens etc.

Consider tax savings/cost with outsourcing trash pick-up works well in other cities

The Hilliard/Wooster bend gets people lost in Rocky River. Bikers are annoying. Not sure we want it easier for them on roadways. Why can't they use sidewalks?

Don't live or use parking garages. Some more handicapped parking spots would be nice especially in lot by Cleveland Clinic offices, old Beachcliff Theatre

Eliminate street parking in front of Heinen's, very dangerous. Parking on Lake Rd east of Clock Tower is challenging. So is crossing the street

Adding more parking to downtown will induce more people to drive. Making it walking friendly will make it more bike & transit friendly. RR need bike lanes and share the road signage.

Cars & bikes don't mix in my opinion and should not share the roadways.

Stop RTA from sending near empty double buses down our streets

You didn't define what you consider downtown Rocky River.

We have enough parking, if you add more the ratio will be out of balance w/ business look too commercial. Keep small town look.

I don't notice parking issues in the city. Always seem to be parking available at business, especially in private lots.

#21 Invest in off-street parking? Where? How can on answer this question without further info.?

Very hard to pull out onto Detroit Rd from Heine's lot because of parked cars on Detroit Rd. blocking view of on coming traffic.

Improve Crosswalk signage - it's the law

Don't know what you mean by other commercial areas

I wish bicyclist were not allowed on the road. They are reckless and have entitlement issues.

I don't go downtown often but there is insufficient handicap parking in front of Marc's on Center Ridge.

22. Comments on Transportation:

What transit?

I enjoy living in a community where I can walk to many things. I hope to get a bike soon so that I can also bike around town and get to more places without my car. Parking in downtown isn't easy but it's not impossible to find a spot!

If I think I will make a purchase I do not walk since I don't want to carry it home.

Sign w/electronic displays of car speed would be useful on more residential streets including West Way.

Pedestrian/bike access to metroparks is difficult. Parking at city hall campus is poor

Parking at times can be difficult but I can always find parking a bit further & walk.

#23 Let neighbors know by registered letter or at least regular mail that property changes will be made next door. Avoid nightmare I had!

The city should investigate ways to increase safety at crosswalks where a traffic light is not present. One example is on Hilliard Rd near water park. Care rarely stop for pedestrians despite new signs.

Bike travel is challenging in RR. Ideally a bike trail which loops around city. Making it easier North & south.

No need for more public parking

Signage in & around crosswalks is very dangerous! These need to be 1st on the list. Lower signs

Need more bike lanes

Allow overnight parking on Lakeview Avenue

25. Comments on Communication:

I enjoy the Ready Notify alert service & emails-they are very helpful aid it is a quick and efficient way to get info out Residents are well informed through mail of up-coming events/meetings.

It would be nice if the Fall/Winter and Spring/Summer catalogue would be mailed out again to the community like it used to be.

We used to get notification of housing projects, etc. now we do not receive any notification

I have nixle-I like email-I like calls occasionally

Like the annual residents guide. Always comprehensive & professionally done

Other than this survey, I have never received any notification of community events via mail.

My info comes from signs in the medium of Hilliard

RR ready notify -very good

Too many "buddy" types who suck-up & delay agendas!

Complaints about neighbors should be top priority especially when one destroys a persons property

Unless I seek info out, I don't know about anything happening in the city.

I miss the old way of the city doing emails.

Mailings should come out @ city meetings

There are planning council issues reg prop on lake road. No info has been sent to owners nearby

I normally hear about them last minute or after the fact.

Direct mail referencing a website for more info is best mix of cost /effectiveness

I never know about anything going on unless I manage to see a sign

A monthly newsletter would be nice, see Independence news magazine

I am new to city. Not sure what I am not hearing about

The website is difficult to navigate

25. Comments on Communication:

Hard to get information on Sunday music events

Email & PM would be best!

Communication is KEY to staying in touch with our community!

Marc's flyers in windows, etc..

A very up to date ready notify is best and quickest

Be sure to have a very loud siren for bad weather. Sometimes it can be very hard to hear

Unless you have paid subscription to newspapers not sure how else info is sent to residents.

Do not spend money or require citizens to use social media on twitter, email works well

I prefer for this to be pushed to me via msg or email.

Prefer Plain Dealer or Sun Post but they are virtually out of business

I was signed up for community alerts, but received very few in past year.

Tell us how to communicate with City's website, Ready Notify alert services, email. The PD doesn't deliver every day and the Sun paper just gets smaller and smaller. We don't want to use social media.

Ready Notify, email & social media will drive us to City website. Rarely go there otherwise. Direct mail too costly-use only for matters of great importance

Need to be more timely and complete

City Council meeting don't post schedules, agendas a head of time. Submitted legislation not on line but have to email to law director. A decent job of spreading the word on construction.

Always room for improvement!

City does poor job keeping residence informed, intentionally kept the residents from opposing projects. No transparency.

The City has always been transparent in my opinion.

I should seek more updates on my own but I don't and believe a notice or email blast for important issues would be helpful.

#24 most info. Is posted on line, etc. and a better mix should be used by RR.

Get on social media!

I've never heard of River Biz, and I don't know that I've gotten many communications from the city. I like direct mail but not sure it's a great use of tax payer dollars.

I hear about events and projects but not too much about meetings and issues.

Proactively share news about city, schools, events, projects by emailing to citizens who subscribe to a city news feed.

If I wanted information I would find it or call.

Appreciate the City Hall bulletin at major intersection. Hilliard & Wager very effective, high traffic in our community.

Drastically improve the website and actively use social media.

Traffic in the past 5 yrs. has greatly increased on Detroit Rd to the extent that I try to avoid it by going around or doing shopping elsewhere if it can't be done in a.m. or eve.

Those new to River may not know about the website including changes in garbage pick up (ex-cardboard goes to City Hall parking lot)

I never hear any news about City, unless neighbor tells me. Sun paper is just okay.

The City's website is terrible

Communication could be better.

26. Quality of Life:

Would like to see some apartment buildings "spruced up"

Excellent community in all respects. Great schools and great safety forces

1) I would strongly encourage the City to maintain the waste management services we currently have. The service Dept. does an excellent job with this, as well as with leaf pick up & snow plowing. 2) I think traffic/road issues can be improved. A) The traffic light at Center Ridge & entrance to Westgate has to complete a full cycle even when NO cars are at stops. At 6:00 am, silly to wait for lights. Can blinking lights/timers be used? B) At the Westwood Town center, people barely stop at stop signs. If you enter the center at the light to turn into McDonald's, people ignore that stop sign on the other side of the McDonald's drive. Driving hazard! C) At Center Ridge Rd & Gasser Blvd, perhaps turning arrows could be painted in. People drive in the turning lane to enter Panera and ignore that lane is also used to turn left on Gassor.

Keep improving the tree lawns. Encourage beautiful renovations & new construction of single family homes in keeping with the typology of the neighborhood. Center Ridge is busy and ugly.

We are getting more and more concerned about the increased number of break-ins with-in the community. Some feel that Lakewood's drug issues are coming to RR to exploit us.

Living under the flight path of aircraft taking off from Hopkins Airport, at times, can be disruptive and deafening.

I really enjoy living in RR as I was born here and moved back here 8 years ago to raise my family and introduce my husband to this great family. In the past few years I feel the City has slipped a few notches in regards to the new store fronts that are being put in, the poor traffic patterns, and double standards for families trying to improve their homes. We just put on a 3 story addition because we wanted to stay in the city. We had to sit through several meetings up at City Hall so that our addition would match "the vocabulary" of our current house. While I agree with that 110% I have to look at numerous neighbors homes who are not kept up even after numerous complaints to the city, in addition to all the scary, ugly, & outdated apts. on Wooster, Hilliard, & River Oaks that bring the value of the neighborhood & City down (it's a shame and double standards). Many times the board committee/building division works with people/RR citizens who they are friends with and will let ordinances or variances slide and then others have to follow them. This has happened to several family members and friends who live in RR and is NOT FAIR; not sure what type of people you are allowing to sit on and be on these committees but it seems corrupt!

You need a program for trimming trees. The only way trees are being trimmed now is when the garbage trucks go up and down the streets or when we have a storm.

1) The process for signing up kids for programs at the rec center is very difficult and stressful. There should be a website to do this. Currently you must do it in person. It's 2016 and the internet has been around for a long time, so there's no excuse. 2) Bradstreet's Landing could be an amazing and unique park, but as it is now it's dirty and smelly and not family friendly. Please improve this park. 3) The outdoor pool needs to be open into at least mid-Sept or you need to lower the price of the pool pass.

Businesses could be more innovative and diverse

The light at the corner of Westway & Detroit Rd near the highway is very unsafe. My family has almost been hit on bikes multiple times. I think we need a few more crossing guards on the west end of Detroit for kids that walk & bike to & from school. Center Ridge area is looking a little bit run down in some parts, just looks outdated. We love all the community events & things that the recreation center offers. We have a lot of issues on our street with other people's dogs not being leashed up

Please increase your responsiveness & friendliness when we call City Hall regarding issues around zoning, vacant unkempt properties & trash pick up-trash pick up to a lesser degree. Mayor's office could be more responsive to the entire city not just Beachcliff!

I love living in RR. We would like to downsize our home and move but can't find condo living that is close or on the lake. Our street on Collver has many pot holes & is in terrible shape. I can barely ride my bike down the street! Scary. Most of the streets are in terrible condition. Take care of streets before put more money into the parks.

Hilliard from R. R. bridge to Wooster poorly maintained, especially median strip-trees! This is R.R. entrance!

I feel my neighborhood is not being kept up to the degree that keep property values increasing. City rules about housing up keep should be maintained-people should get warnings 1st then fines if they do not comply. I'd like better response from the city when called. Never have had a response from City on the issues I have called about.

26. Quality of Life:

Please repair our street (Palmer Dr.) in particular!

I have lived in Rocky River all my life-and 65 years in my parents home. I love Rocky River and hope to live here the rest of my life. The community is a great place for all ages and with excellent schools, sports, activities it attracts younger people. The Senior Center is fantastic and a wonderful resource for us older people. The Mayor and council do a terrific job of meeting the needs and concerns of everyone. I am so proud of Rocky River!

Enforceable curfew for young adults, monitor underage drinking-young adults roam streets at all hours of the night & early morning hours & roam in packs-very loud & obnoxious-OLDER PEOPLE CANNOT SLEEP. Need regular monitoring & enforcement of repairs to rental properties (very large number in RR) & homes-to make sure our properties maintain their value & bring in the right people-Esp. Hilliard-east of Joe's deli-Westway, Lakeview & in the neighborhoods. Need shelters at bus stops particularly by Lake & Wooster-people sit all over curbs etc.-waiting for public transit. Repair, Paint, etc.-"Entry Bridge" into City Neighborhoods (Beachcliff) eliminate parking on both sides of side streets could not get down Collver last Saturday night because of this issue!!

Wish the City would make it easier to dispose of cardboard and other items that are difficult to bag.

I am concerned about absentee landlords maintaining yards and landscaping on single family rentals.

River is an excellent city with great municipal services & amenities. City employees are professional & responsive. City is safe which is my number one priority. City should consider filling the position of animal warden.

Only issue is appalling lack of diversity. Make an effort to recruit immigrants & minorities

I am furious at the safety director with the onset of more and more drugs-and theft in the City, she refused to have a once a month meeting with the entire community-run by the police chief and officers and a prosecutor telling problem areas, whose being prosecuted, sentenced etc. Rocky River is just the Wild West. The first responders are always neighbors and residents if they feel included instead of just pushed aside or ignored

Just parking on S Kensington- the business on Lake have a garage alleyway and they jam our street and S. Falmouth. This is up selling-move the sign up at least- its to far down. Then AutoZone is so huge and ugly-awful-signage just tone it down-Westwood is starting to look better with hanging flowers but the sign is not seeable.

Rocky River is beautiful and a wonderful place to live, even for all ages, married, single or families. Living here reminds me of when I lived & grew up in Hudson but on a much greater scale. As an outdoor enthusiast access to the Metro Park, Lake, City and surrounding areas the location is superb. I am moving in a few weeks. All due to personal/ relationship and family related. I am already sad to leave based on the access, community center, environment, RRR, community & element of safety. It has been an absolute pleasure to have lived here. I've loved being here!

Taxes--house has only 1 1/2 bathrooms no 2 bathrooms as marked no one will listen to what is! For years on death ear and letters.

Please, please ask snow plow operators to NOT push snow onto sidewalks at corners. This forces pedestrians, dog walkers, runners etc. out into the street & causes those of us who try to keep our sidewalks clear to come back out and attempt to move heavy mountains of snow. The City should encourage more foot traffic and less vehicle use-any way it can. We love the neighborhoods. Commercial areas should be more walkable. Old Detroit (which is walkable) should be better integrated into downtown Detroit Road commercial strip. Opportunities were missed in commercial developments at Beachcliff and Westgate for more pedestrian friendly shopping and community gathering places: fountains, cafes, etc.

We would strongly support a change on the train line to a quiet zone! This would greatly improve the quality of my family life.

There seems to be an influx of lower income residents. Often wonder if there has been an allowance for subsidized housing. Lived here for 20+ years, decline in River Oaks area, rental housing and apartments on Center Ridge, Detroit and Wagar. We want high rents. More owner occupied property. Worried that influences from Fairview and Lakewood trickling in. Areas such as these need closer monitoring by housing code staff and police. More obvious police presence needed. Consistently. Hearing neighbors report missing packages, car break ins as well. we installed video security. Appreciate opportunity to offer feedback! thank you. Lets keep RR a strong, vibrant community by proactive measures. that way, will continue to attract high income residents & businesses.

26. Quality of Life:

City should try and find a way (perhaps w/county) to incentivize the modernization of existing multi & single family dwelling/homes. Many homes are very old and poorly constructed and becoming functionally obsolete. There is a real need to find assistance (design & financial) to bring existing homes up to a modern standard for efficiency and function. I like Rocky River but only stay because of schools. Once my kids are gone I will probably leave so I can get a more modern home. Retrofitting my home to today's standards is just too expensive. If you want to keep Rocky River financially stable, find a way to help property owners invest in their properties.

We have a beautiful community with good city services. Our police force seldom acknowledge a wave from citizens, drive by frowning. It is a great city to work in, they should try to be better ambassadors for the city (there are a few friendly ones).

My primary concern is building more multi-family dwellings-I am opposed. Rocky River is starting to get congested. I also believe, no matter how nice the construction is, these dwellings lower the overall attractiveness and desirability to live in the community. Adding more development like this on Lake Road will make it less attractive

I would love to see flags on Hilliard on holidays. When leaving Westlake the flowers end, the flags end and the road gets bad. I have lived her twenty three years, I keep hoping.

We moved here for excellent school system-at this age-very thankful for the Senior Center-specially their driver service

Lake Road is a beautiful street. Lamp post posted every so many feet with hanging baskets of flowers to line the street would make entering and exiting the city more attractive. Curb grass should be replaced with cement or other attractive pavement.

We need more police to sit at Wooster and Hilliard because of people on their cell phones

Please land a "healthy" eatery. Maybe Senior Center could offer one. Foods low in sodium. Cater to Hypertension Heart Smart Foods, and diabetic, Gluten Free. Could raise some money for city-offer as an option for meals on wheels or carry-out.

Moved to RR for excellent schools, access to lake, parks, & rec and SAFE neighborhoods. Easy access to downtown and airport. Like new signage for city-already addressed. Appreciate work to update & repair roads & sewers and environmental efforts. Well-maintained many improvements on Center Ridge east-continue on west. Don't over develop Detroit-traffic is BAD with whole foods. KEEP the connector between Detroit and Lake @RRUMCI. Good leadership from Mayor Bobs. Excellent police and fire services.

I wish the electricity wouldn't go out so much, anywhere from 1-4 hours. When will Rocky River have garbage and recycle bins, like Fairview Park? Are people allowed to solicit door-to door? We get a lot of them. Please post signs. Please add signs on whether you are in Rocky River or Fairview Park or Westlake along with speed limits. Thank you.

There should be a uniformity of signage on all major commercial streets. Efforts should be made to improve the atmosphere, look and quality of life on River Oaks Drive!

More bike lanes Detroit/Center Ridge

I am a newly arrived participant. Like what I have seen and experienced so far

Rocky River has been a great city for our 3 years we have lived here because both children have moved out and our income is rising, it makes financial sense to move to Avon/Avon Lake area. Every April is when we pay our taxes, we think about moving.

Barking dogs are a real headache. Owners ignore their dogs barking day & night

Get older adults together, add evening and Saturday at senior rec

Don't fix what's not BROKEN! We need more ADULT activities--curling, water polo, etc.--but offer at night--I still work in the Day time. Too many children's activities. I'd like to see more block parties. The services are excellent! More events at Tri-City park. Build Bocce courts! Have ADULT leagues. The ice rink offers little for adults in terms of time allotments. Need to re-calculate programming at rec tester. The test of RR has little parking-so why not have it over several weekend-- or have it on same day as all community parks? It would get people out to explore their city!!

Rocky River is a gem because of the quality schools, lake front homes and access and Metro parks. I believe our mayor is truly committed to the City. They should not let it go to their head. There is always room for improvement. The City needs to face reality that they will never get as much from the State again. Suck it up and figure how to maintain without outside help. There are always strings attached.

26. Quality of Life:

Rocky River is a great City to live in. Police, fire and city workers are excellent. We have the best city systems compared to Westlake, Fairview, Parma, Parma hts, Cleveland, Avon and so on. Thank God we didn't get that worthless Republic Waste System in RR. I hear from people in other city's that they are worthless. Our streets however do need some serious repairs.

Pave and clean up our streets!

I am happy to live in Rocky River, but I would like to see some senior apartments buildings in Rocky River. Safe, healthy comfortable for just seniors over 65 years old. Which are run by the city for decent monthly rent and run by people who really comes. I hope something like this will happen before I depart from this earth. That is my greatest hope for the seniors of Rocky River. P.S. Thank you for asking my opinion

Think City is doing better than others but really would like the roads fixed. Trash pick up is very nice understand cost but would accept containers if necessary. We chose average due to roads. We do like the small feel of the community and working and biking and being close to the lake.

We really like living here, the location is perfect Rocky River is a nice family friendly suburb with easy access to downtown and other areas like Crocker Park. One downside is the property taxes, which are on the higher side, although we realize that they are helpful for the upkeep of the city. We feel the city's services are generally pretty good, and better than many other suburbs in Northeast Ohio

Rocky River elected officials and the Planning Commission should consider very carefully the proper way to continue the development of the city. It is a traditional community with many older homes-very contemporary, high rise buildings do not blend into this community, in residential areas

I love living in Rocky River and feel it is a generally well managed and safe city. It is important to me that our infrastructure be well maintained, our streets are in bad shape. Please fix them

Our neighborhood has declined since several houses are getting rented out by the owners. I don't believe Rocky River should allow renting of single family homes. I believe the services in Rocky River are excellent and it is a very safe community.

I worry from time to time that we need to have the quality of homes and apartments always looking their best. We have always taken great pride in our homes, buildings, businesses, schools, we need to maintain that pride. There is great history in this town and we need to keep those buildings and home areas in tact. Our schools are the best. They need community support. Our city services have been GREAT for as long as I remember.

Surprised & disappointed with \$50 fee for having a security system. Don't understand why we can't be charged per false alarm rather than for just having a system

The streets here are terrible, low quality compared to other communities of similar prestige and taxes. Seems as though only areas north of Detroit get attention to improvements.

Having had two children in the Rocky River City Schools, we have been very disappointed by the quality of the special education services in Rocky River City Schools. One of the main reasons we moved to Rocky River was because of the schools reputation. However, one of our children does have special education needs and the Rocky River City Schools have failed to meet his needs year after year.

25 mph on all of Lake, Wagar and Detroit. Stop light at Wager exit for rec. center. Safety of pedestrians.

Just the traffic lights on Center Ridge all are unsafe

I appreciate the wonderful community service RR is a relatively safe community and I enjoy the parks as well. Bradstreet could be better utilized.

Removal of Marion ramp would leave Linda Street as only route to access downtown RR from Lake Road. Linden Street has heavy pedestrian use, traffic congestion from cars seeking parking. Detroit and Linda already congested, unsafe intersection. Very short sighted decision. Would impart ease of access to downtown view, create traffic congestion, safety issues for a street (side street that is not intended for that type of traffic)

I love our waste management. They are always so kind and thoughtful! I love living in Rocky River since 1979. It always seemed so pretty and classy!

26. Quality of Life:

Rocky River is a fading ground dome. Manicured lawns and lush foliage have been replaced by trash, strewn toys and weeds in my area. Our buildings are not erected to code. The homes are older and need better stewardship. Theft is on the rise because of River's proximity to poorer cities. In other words, it is an inner ring suburb of Cleveland that has a few melodies that only City Hall can address. Rocky River needs to notify property owners of deficiencies and the need to rectify their issues.

The playground in Linden Park has a broken slide. It has been that way for more than 6 months. It is dangerous for the kids and it is ugly to everyone walking by. It reduces the property value and Rocky River neighborhood looks cheap. The recreation center does not offer very many variety of outdoor classes for kids. There is no good communication in recycling services. What is or not part of regular trash. It is not easy for new owners to learn what is happening in the neighborhood.

Prioritize Detroit Rd streetscape and RR town center walkable. Street tree program on residential arterial streets: Hilliard, Lake, Wooster. Bradstreet Landing Park is a pedestrian nightmare. Feels like a lakefront parking lot. Needs a redo to be green near lake. Need consistent attractive signage at city gateways. Lake Road west at Bradstreet, service complex looks awful.

I have really enjoyed living in River. Love the mix of big and little everything. Currently just disappointed in north side of Center Ridge rd. & the building I live in.

We moved to Rocky River in May and have been impressed with the walkability and amenities. More community events would be great, plus more electronic communication.

I live in library area-I wish Rocky River would fine people who do not take care of their houses. Property values are rising there but you shouldn't see such run down houses-chipped paint, etc.

Bike lanes could be improved upon and Claque road needs on/off ramps for the highway

Ability to walk, bike throughout RR is a tremendous asset as is easy access to Metro parks

My husband and I moved to RR 7 years ago to be near our daughters and their families. We love living in RR. I do feel that there is a smug complacency centering on the north end of town. "Everything is perfect. Nether needs to change. Nothing will ever change." I have a news flash RR is very much like Shaker Heights was 40 years ago-a great school system-a sense of place-attractive homes-good city services. And a neglected area of town that was allowed to deteriorate. The blight has steadily crept into other parts of town. SH is now two communities-extreme wealth and extreme poverty with a school system that is falling apart. It can/will happen here if the city doesn't get busy.

Would like more outdoor concerts in the summertime (such as Lakewood Park)

I wish we could stop people from treating the side streets like the Indy 500. I live on Higley and I swear you could fund the entire Police Dept. if you had a cop sit in the intersection and give tickets!

The area on Hilliard Blvd. from the bridge to Joes Deli needs attention and development. "Welcome to Rocky River" and what do you see? Run down deteriorating apartment buildings with disgusting garbage on the tree lawns. Is there a Housing Dept. for the City of Rocky River? The condition in those apartments need to be inspected, landlords need to be cited for violations of codes regarding proper maintenance of multiple housing buildings.

I think it would help residents visualize their new homes/ addition and their impact on their neighbors if 3D models were made of their home/addition and their surrounding neighbors. I also think the city should encourage/help home owners to maintain/renovate our older homes. That's what makes a community unique and gives it character. Maybe sponsor programs on how to renovate older homes.

I do not wish to participate in this survey. I am returning it so that you can have someone else complete the form and preserve your sample

Right now I am frustrated with number of smokers infringing on my ability to breath fresh air and enjoying my yard

Street improvement projects should be fast tracked with stiff contractor penalties for missing completion deadlines!!!

Property line of wellness center needs to be updated to be more residential friendly-north east line. Aircraft traffic over south eastern part of city is bothersome

26. Quality of Life:

In general Rocky River could improve crossing signals, crosswalks for walking. There are five lanes of traffic on Hilliard at I-90 entry and one can barely get to the second lane before it starts flashing and half way before the no walk signal is shown. Traffic then thinks you are crossing against the signal. Hilliard at Wooster is also a dangerous crossing as cars turning west from Wooster DO NO STOP (Wooster north of Hilliard) for the red light there. a crosswalk across Hilliard at Jamestown would be convenient too. snow is plowed on to the sidewalks on Center ridge. Sometimes three or four feet high. Parking lots are cleared but snow is pushed onto the sidewalk.

Please don't change just to change, or try to fix what is not broken! Just keep raising the bar and standards. Parks, Lake front, city atmosphere/culture and safety are the most important commodities, everything else is second (besides schools of course). Thank for asking for my input.

We love Rocky River and we value the preservation of it's heritage. As a family with a link of 4 generations in RR we are proud of it's schools and the community feel. We feel safe here and love supporting all the local events and initiatives. For all of us aging walkers, increase the time at stop lights by 10-15 seconds! esp. up by West gate or by the RR post office.

Walking to Marcs, often carts are blocking the way in the walkway and cars make people walking go in to the traffic by parking there. In 20 years I saw one ticket given

This is home and its hard to have anything bad to say about Rocky River

Access to the metro park should be improved (walking & biking)

PLEASE HELP! We need more/better RULES AND REGULATION/RESTRICTIONS involving people who buy homes in our lovely community just to turn around and RENT OUT! It is not always a good thing for the homeowners living next door or across the street from these properties. NO ONE KNOWS what it feels like unless it has happened to YOU! For a family to live SAFE-HAPPY & HEALTHY under the roof of their own home that one works very hard for- your whole life, should not be sacrificed by landlord owned properties. At one point we had renters on each side of our house. It was a NIGHTMARE! We would like to stay in Rocky River but have not had the BEST EXPERIENCE with our living the American Dream. P.S. Group homes should NEVER be allowed in our FAMILY NEIGHBORHOODS! Maybe in an area of ALL rentals. The people who are RESPONSIBLE for permitting such a thing should have the group home next door to where they live!

Easement near Home Depot- always blocked in winter by snow, poor access-broken bench needs repair-garbage collection, trash cans should be available-railings at Home Depot entrance are non existent-unsafe in winter. Snow cutting down trees-starting to look too stark, not hometown. Don't overdevelop-Everything will look commercial & fake.

When I first moved to the Cleveland area 50 years ago I thought Rocky River was the best place to live-close to my work (downtown), convenient shopping, groceries etc. reasonable housing prices and well managed local government. I still feel this way. The older I get the more I appreciate the services, trash, EMS, fire. The Police are a little snobby but seem to do a good job.

Would like to see Rec Center maintained a little better and restricted to Rocky River residents. Too many exceptions are made for non-residents.

Yes I would like to know why after 4 attempts 1) Mayor's office 2) City Hall Safety Office 3) Police Station 4) general office at lobby. Requesting Police patrol of Spencer Rd for speeding, not stopping, 3 way stop signs and truck traffic we have yet to see any police response. Spencer Rd has become a busy cut thru street with complete disregard for traffic laws. Please get Police patrol enforcement.

Too many barking dogs. The City should send out notices to homes that people are responsible for their dogs. Dogs should not be running around the neighborhood unleashed. Fire Pits! The lots in our area are small & houses are close together. Pits are close to structures and left unattended at times. Also, you open windows in the summer and the inside of your house ends up smelling like a campground. Notices on regulations should be sent out to homes.

This survey is a waste of our taxpayers money! Can't you think for yourselves? Why do we bother voting. This town is not that big. Get a life!

26. Quality of Life:

I've lived in RR for 50 years. I've never seen the roads in such poor quality especially for a city with such high taxes. Fairview's roads are in better shape and it's a Section 8 city. Not allowing boxes to be collected in the garbage is a joke. Mayor's explanation for the new rules is joke as well. Growing up you could put a dead body on the tree lawn and RR would pick it up, now everyone buys stuff on Amazon and you outlaw boxes. Having your snow plow drivers year after year of pushing snow onto aprons at driveways is getting ridiculous if they would just adjust the angle of the plow it would save hours of having to re-shovel the drive.

Great city, great community. Highly ranked schools are a big draw, superior city services are icing on the cake to keep families here once schools are no longer primary draw.

My wife and I enjoy living in Rocky River. On a couple of occasions we have had to dial 911. The response time was good and the medics were very helpful and kind. R.R. might benefit from a few automatic refuse pick-up trucks. Longest survey I ever fill out!! Stores could put a few benches or chairs throughout the stores so that older folks could take a rest. Stores are so big!

I have resided in my Rocky River home (condo) for the past 30 years with intent to stay, in this special city. I do have one grievance relating to "maintaining existing building." When I exit my condo, I see a warehouse looking building that is in disrepair, blackened stucco and weeds growing out of the gutters. When I look out of my kitchen window each morning I see peeling stucco of all shades. I live on the west side of a business building known as "the Force". the business and the building are all right with me. It is just that it is in serious need of maintenance. Can the City do anything about this?

The main roads (Wooster & Story) are not in good shape. Keep in mind that many older people do not own computers or iPhone. Some older people on any street have never been to the senior center and know nothing about it. We should have a welcome packet of information given or sent to new residents.

Noticed that City overall is slow to change way it operates or does business or response to suggestions made. Suggestions made at rec center about restroom dressing area and lack of privacy seems directed. Closing out pool for use by adults so early due to school opening, consider alternate way to staff life guards for adult use till labor day. Why aren't development plot plans from years ago. 1980's not computerized for easy access by anyone wanting to trace utilities lines (unable to find water lines in a condo development to determine responsibility for repair of leak - one example. Ugly signage of business on Center Ridge Rd. Vacant buildings in that area. Too many traffic lights on Center Ridge. Cycling when no traffic on side street or drove to business see not trap only when needed.

Public housing and the crime it brought has hurt my neighborhood with home invasions, robberies, and assaults. Enforce the laws we have. Resisted this type of Federal over reach in the future. Enforce rules of behavior we have had for years in our school. no special treatment I. In groups who do not follow the laws and rules in school. Expel such student, as my child would have been expelled if he behaved that way repeatedly in R.R. Schools

We are not fans of the eagerness to share information about traffic stops etc. exhibited by our police chief. We would also like to see more time and attention devoted by the police to serious crime prevention and less to chasing middle school kids with rolls of toilet paper. Center Ridge Rd. is a mess and could be a valuable area. Rental properties, in our opinion is more of the city's resources then owner occupied but receive no more scrutiny. You can easily identify them on most street (single family) so they are not being as well cared for. River Oaks looks terrible as well. Landlords need to be identified, charged an annual fee and their properties inspected each year like most cities do.

Buildings should be along the street with parking BEHIND the buildings. Aesthetics 101.

Please fill pothole in parking lot behind Executive Club. Please take down Executive Club building. Why is recycling and trash go in same garbage truck on Pease Drive? Is the recycling program fake? Why did you allow planned parenthood to rent space in Rocky river? Why are weeds allowed to grow so high on Saver's property on Center Ridge Road?

Cross walks in the City need a longer time to cross the street, 2 steps off the curb and it changes. Dead end streets need larger signs, no thru traffic

I have lived in RR for 40 years. It's a great community with terrific service, Police, Fire GARBAGE picking. Not much I would change. Schools have been terrific and the library also. Keep up the good work

City streets on cul de sac are in terrible condition especially the westhaven lane cul de sac.

26. Quality of Life:

Continuing the current "garbage pick up" is VERY important to us. Commercial cans are ugly and leaving cans out on "garbage day" by working residents is a safety issue, an invitation to thief, burglar that says "no one is home, lets go steal something." A concern to houses with small double garages, we can barely fit two cars in these garages. When purchasing a car, the width is our first concern. Even now, to walk between the two cars we have to walk sideways. There is no room to store a commercial can nor to wheel it out between the cars. In the winter, I do not want to have to open the side "person door" shovel the walk to the front (that is if the door is not frozen shut) to get the con out. Using garbage bags works for us, as it does for 99% of the residents on Struban Drive. Let's keep the system that works!

Overall, a great community & neighborhood to live in and raise families.

I feel the closure of the Marion ramp to Clifton ramps is a very bad idea. The amount of extra cars forced to use any North/South road from Detroit is not safe for the neighborhoods DO NOT CLOSE THIS RAMP. This would force extra traffic to use Wager, Elmwood, Smith Court & Linda Street. It is my understanding that the traffic study did not exclude Elmwood, since Elmwood is the last North South Road before Claugue Rd this would impact this neighborhood the most.

The only improvement that I see needed is to find a way to get more diversity in the population. Need to attract families of races other than white. Our kids live in a bubble and it shows!

City street and sidewalks are in poor condition and should be fixed considering the high taxes we pay. Rentals are in poor condition without mentioning decreasing my property value. Improve Christmas decoration in downtown River.

We have enjoyed living in RR however there are concerns with the growing crime citing and reports. One of the main reasons we moved to this community is the school system but also the safety of the town. Continue to improve on fixing up the aesthetics of the city but don't forget about the safety of the community. And we loved the quaintness of downtown River and the homes in Beachcliff I and II but there feels like there's a disconnect with what's offered down on Center Ridge Road. Maybe focus on that area and making it become more aesthetically pleasing like the rest of the community. Thanks

We have far too many apartments & rentals in Rocky River.

Police presence is too low which will lead to more safety issues. Speeding is a problem on residential cut thru streets (i.e. Inglewood Avenue). Too many residents/renters don't take care of their yards/properties/houses-the city should monitor this. The Detroit Rd bridge between Lakewood and River is an eye sore-needs renovated.

I rate our outdoor pool facilities as very well designed. However, the bathrooms need renovation. The locker area needs better cleaning. Detroit Rd, which I live about 1 block from is a real problem. It is old, outdated and must be widened for the heavy traffic now using it. Rocky River has close to zero unused land so it must prioritize maintain its current park land. This is very important especially accessing Lake Erie. Rocky Rivers population is aging, so services to maintain/improve residential areas so homes are bought by young families are important. Rocky River police have an excellent reputation EMS services are excellent.

Everyone living in Rocky River should be given the opportunity to recycle for the convince of their residence. Currently most apartment complexes don't or won't offer this option and it's a shame that renters aren't afforded this small opportunity to at least is some small way help protect the environment. As with homeowners, rents shouldn't be required to recycle but at least be given the opportunity to from my own home. Thank you.

Traffic is a problem on Detroit, get cars that are parked off the street. Paramedics are unkind, need updated training in social skills. Police need improvement in terms of patrolling neighborhoods and friendliness. Access to Lake Erie would be a plus. Older apartments & buildings need to be updated w/ regards to safety. Handicap accessibility needs to be attended to at stores like Hienens, needs chairs thru-out the store. Aging populations will require ramps etc. in commercial areas. Run down properties need to be addressed, grass cut etc.

Overall OK I am torn about leaving this area because of the convenience to Downtown, shopping, parks and Crocker Park. However I think it would be great to improve Center Ridge businesses. Most of the buildings are tired and out dated. Very little landscaping & totally uninteresting. I am also concerned about the lack of new one floor units. (Housing) Taxes are quite high for my tiny condo. I am not pleased with the amount of section 8 housing. I am aware of many people coming into the area pulling suitcases and dragging belongings. I sometimes am concerned about safety.

26. Quality of Life:

I've been a resident for about 8 years and have really enjoyed watching Rocky River thrive. It's a great community with good schools, beautiful homes and safe. However the section 8 housing decision has really brought in more crime and a rough feel to the city in those areas. I'm not sure if that was a State/Gov't or City decision but it really down not help to keep the community in order.

Our City is in need of enforcing the existing rules and regulation more strictly exp: 1) Dogs at large-it is very common in Rocky River that dog owners walk their dogs without a leash or running them. Feces all over the neighborhood. It is not safe. 2) Put out garbage on the sidewalk two, three or five days before the collection day or leaving out trash cans for 2-3 days. 3) Inspecting & enforcing the upkeep and compliance of the outside of all homes not only rented homes, but owner occupied homes (tall grass, weeds, chipping paint, no gutters...

The best thing about Rocky River is the people, It has a small-town appeal. Let's keep it that way, not putting too much focus on aesthetics, but the niceties that make us unique- little league events, school bussing, trash pick up, walkability, school & homecoming/sports/band festivities, the library & cultural treasures. Bottom line, residents want to feel like it's their "home town" Thank you for the survey.

Pedestrians crossing Wooster Parkway at the Center Ridge-Goldengate-Wooster Parkway intersection get the walk signal at the same time as eastbound cars on Center Ridge get a green light. An additional button at Wooster Parkway to allow pedestrians to cross before the Center Ridge light turns green could avoid injury or death. 3168 Goldengate has been an eyesore for years. I don't know if it takes foreclosure, eminent domain or something else to get the owner moved out. If this same situation was in Lakewood, it would have been resolved years ago. I don't know who schedules road work, but why rip up Wooster and Lakeview at the same time? This shows disregard or cluelessness. Despite all the raving above, we really like Rocky River.

This is a very safe neighborhood, however I see the biggest quality of life issue being cars. On a daily or weekly basis, someone in our house has a close call in almost getting hit by a car. While jogging or biking, cars pull out of plazas and almost hit us. Our kids walking in crosswalks almost get hit by turning traffic. We'd like the town to evolve like Lakewood with walkable destinations close by. I'd like to see bike lanes connect Hilliard, Westlake to Lakewood. There should be more trees on Detroit Ave and bike racks at all stores. Zoning should allow 4 story mixed use residential over rental on Lake, Detroit, Hilliard, Wooster, Center Ridge should there be demand. I'd like to see Old River especially densify and grow and make it a destination for locals and visitors, i.e. places to see in Cleveland, Public Square, Ohio City, Little Italy, Tremont, UC, Lakewood, Rocky River.

Rocky River has a lot of work to do to make it a stellar community but I think the overall quality of life here is good. I wish city leadership would take a stronger stance on things instead of wavering so much. And please change the terrible trash program, it's ridiculous.

Need to bring in new leaders to city government & city council. Incumbents have been in office for excessive periods of time. Their approach to solving problems is old and stale. Prime example is lack of development for blighted Center Ridge rd. Current leadership is resistant to change & bringing in experts/consultants to deal with issues then have failed to solve for years.

I like the vehicles that pick up the trash. I wish they would put the lids back on the cans rather than tossing them helter-skelter, especially when it is raining or snowing so they don't fill up if one isn't home. Don't like it when neighbors put out the trash before night before pick-up. some sidewalks in the city are uneven. A person could trip or fall.

Save walkability to everything and good schools.

Taxes keep going up but city services do not expand or improve. Want city services (garbage) to continue at high level. Stop spending money on city signs. Keep garbage pick up at door. Improve the city spending & budget so the city has reserve account of money. The mast plan cost a fortune and all the studies cost fortune, spend on keeping RR safe and clean. city services. Also opposed to building extra parking for RR park & beach. already too crowded and attracts outsiders who TRASH the tree lawns and park. Don't encourage it. It is a small park.

We have concerns about the requirements of landlords to maintain the quality and appearance of their properties. Stronger landlord requirements should be considered regarding landscaping and general maintenance. Renters should not have increased requirements, the landlords/home owner should be held to a higher standard in order to preserve and enhance the quality of neighborhoods and maintain property values.

26. Quality of Life:

I am entering into my 9th year living in Rocky River. I moved here from Michigan and I travel for a living, both domestically and globally. Rocky River is one of the nicest areas to live that I have seen. I always feel safe, the people are great and the area is beautiful. I am proud to call this city my home, and plan on continuing to do so. Thank you for the opportunity to fill out this survey.

I can't believe Rocky River comes up in Cleveland Magazine every year. I have lived here for 26 years. What a decline I have seen. My street floods, repairs are awful, should have been paved 10 yrs. ago. I am not in the right Beach cliff, Avalon or Detroit Avenue with expensive homes or shops. However, we have to put up with speeders, junky stores on Center Ridge Road. It is sad that Cuyahoga Alerts and Westlake inform me of severe weather while Rocky River lets you know about garbage day or band concerts. Shameful! When I moved in I loved Rocky River, I realize you will trash my survey for not being positive but you need to empower neighbors. I am respectful and thank you for listening to me.

Consider extending the bike lane on Hilliard from Westlake to Lakewood/Hwy entrance going East and from Wooster to Westlake going West.

Please consider policing (speed-radar-tickets) for entry streets into Rocky River, including Lake, Detroit, Center Ridge (west) and Higley and Spencer (south)

It would be interesting to know if crime is up or down with the expanse of section 8 housing

Would like AT&T cable fore Pease Drive

I love Rocky River.

I live near Smith Court and South Kensington Rd. We constantly have people that speed through the "stop sign" and race down our street. We have 20 children on our street. This situation needs to improve before someone is injured.

Enforcement of speed limits needs to be addressed. Speeding vehicles greatly impede the ability to safely exit side streets and businesses in River, especially on Center Ridge. I asked and promptly got a response for a new sign on Detroit to indicate that the far right lane is for turning right on Westway. However, the sign is too small and /or is placed too close to the intersection to help people avoid that lane when they want to go straight, which increases congestion there as they try to get in the proper lane, as traffic is often heavy. Since that is the main route to Center Ridge for this area, it can significantly increase the time it takes to get there. The light at Wagar and Westway needs a turn arrow for those times when there is a lot of southbound traffic on Wagar. There needs to be more crossings for pedestrians on Center Ridge, especially by the RTA station, Savers and Marc's Plaza. RTA buses frequently run the light at Center Ridge and Wagar, turning north (left) on to Wagar; this decreases the time available for south bound traffic on Wagar to turn onto Center Ridge with the arrow. Other drivers often run this light as well.

Aside from comments about the parks and traffic RR is an excellent place to live. I do see traffic increasing along with congestion esp. on Detroit/Center Ridge. More commercial business would just make it worse. What's there is mostly just unattractive. The library should get on board with the Cleveland Public Library System as most other communities.

I lived in Rocky River for 26 years and loved it! I wish we had more residential home developments (not cluster homes) like Christensen estates. I moved to AZ in 2006 and returned to Rocky River in 2010 and never regretted returning because this is my home. It has been difficult to find a RANCH with attached double garage. Again, not interested in cluster homes and paying maintenance/ association fees.

Thanks for asking the citizens!! Recognize more home based knowledge workers are prevalent. Provide mixed use space (commercial & residential) for these workers. Incubator w/hi-speed internet, amenities, shared office space, parking. Center Ridge?! Marian Bridge Opportunity, bring in a developer to satisfy need of empty nesters: 1 floor living, 1800sq. ft. (Master Suite, 2nd bed/bath, office, kitchen, living, utility); multi-story, with underground parking; at an affordable price point for condo. Pursue recycling much more aggressively. Promote existing recycling programs. Pursue environmental friendly projects: LED lighting in city & school& street lights, storm water management. Upgrade & fully commit city hall to current information technology. everything should be online. Reduce your labor (cost) i.e. paying sewer bill is too manually intensive.

Traffic seems very fast in our residential community more use of passive but digital signs attached to speed limit signs use on more streets would be a benefit.

26. Quality of Life:

We like Rocky River a lot. We will be moving because the taxes are too high. We are going to be moving out of the county because the taxes are too high. The county stretch's itself too far and the tax payers pay the price. It's the same with City of Cleveland. We have great neighbors and we are very satisfied with the police and firemen in our community. We try to balance our budget and maintain our property. The last property tax increase was over the top. I have talked to other people in rocky river that feel the same way.

Recycling service is poor, especially for cardboard. Residents should not have to transport large boxes to City Hall. If the City will not pick it up cardboard as recyclable, then it should be in trash pick-up. Everyday cardboard is left on curbsides making the city look unkempt. also, note Rocky river's low score for diverted trash compared to adjacent cities.

Four couples I know moved from Rocky River to a newer area of Brooklyn because they provide more help to senior homeowners. Such as leaf clearing, grass cutting & snow removal for a small fee. It is very difficult getting help know. Also senior center more helpful in other cities. A staff member at RR senior center needs a REALITY check. I will never waste my time calling for help again. I only called Senior Center twice and was very disappointed. The 4 couples mentioned above are glad they moved from Rocky River. When neighbors in 1992-3 did changes to their property I was never NOTIFIED by mail. I was out of town and my mail was forwarded, I never received notice from Rocky River. When I returned home after 4 months I was shocked to see finishing of project. The neighbors improvement turned out to be a nightmare for my property, It cost a lot of money and I still have problems. The backyard views is why I bought home. Now its gone! My backyard after much rain has water standing. Next door neighbor no water because grade of yard was changed. When additions and grade changed it adversely changed adjoining property also lower value when trying to sell. I wish Rocky River would ban toxic yard chemicals. I do not use toxic chemicals inside my house or on any yard. About six years ago, I had a friend check my water in sump well and it tested for that horrible poison in MONSATO'S ROUND UP. Neighbor who's property is higher then mines uses this product but it does not just stay in their yard. BAN TOXIC YARD CHEMICALS PLEASE. There is too much cancer today.

We truly love living in Rocky River. Sometimes we wish the community was more diverse in race, religion and social economic status to promote an open minded environment for our kids. We have repeatedly had difficulty with having our trash picked up, which is an inconvenience. The Transportation section was confusing to fill our because I do think the city could invest in more bike friendly access to the metro parks. Thanks for allowing us to have a voice.

We truly love living in Rocky River. Sometimes we wish the community was more diverse in race, religion and social economic status to promote an open minded environment for our kids. We have repeatedly had difficulty with having our trash picked up, which is an inconvenience. The Transportation section was confusing to fill our because I do think the city could invest in more bike friendly access to the metro parks. Thanks for allowing us to have a voice.

The only thing I would like to see change is not getting notices from the city if a neighbor calls on you or your property for needless things. I have a neighbor who calls on my house for weeds and I get letters from the city even though I do have a lawn company taking care of my home. Needless calls from him make my life harder.

Good public schools increasing home values. Bit boring. Not happy with police dept. Needed their help to find correct address of the contractor so I can take him to small claims court. They didn't want to disclose it. However, they were very quick to write my wife a speeding ticket (on I-90), and parking ticket (R.R. Park). The 2nd one completely unjustified, but compared to nearby cities they came too much on I-90. (not a public safety issue, but just an obvious money grab, and overtime grab), sanctioned by City Hall.

The summer day camp program should pursue healthier approaches to child supervision. They serve sugary drinks with no nutritional value several times daily. The pool time is during maximum sun exposure time of day (1-3) and children are not permitted adequate access to shaded areas during downtime, nor is adequate assistance offered for reapplying sunscreen, particularly for the very young. The fitness trail behind the Senior Center/Civic Center is in disarray, essentially non functional. If cant maintain take sign down. A maintained trail through that wooded area would be much appreciated. Consider patrolling Goldwood playground area during evening baseball games. The playground area is often littered, aggressively handled by older kids during game times.

Even though the property taxes are high and RITA. I love living in Rocky River.

Services in RR are wonderful. It's a wonderful community to raise a family

1) Very poor city communication and information or provided by city services, especially public works and waste collection. This isn't 1953. 2) No refuse collection using OTTO or other standard containers. 3) Overall digital advancement is needed. 4) The recreation center needs an overhaul or expansion to compete with Fairview park.

26. Quality of Life:

We and surrounding communities need to develop plan & implement control of deer population.

1) Crime is up. Petty and otherwise. 2) Lawns & general maintenance of all commercial & residential property needs to be up to snuff. Seems like general maintenance around town is lacking (and visible). 3) Seems like there is low income housing being added? Noticing more and more people "walking the streets" doing nothing (adults). 4) Infrastructure seems to be on the decline for last 10 years. Schools are great. Rec. & parks good. Streets & commercial going down on aesthetics. 5) Seems like pride around town is on the decline-makes me sad! 6) Need to increase building department. rentals in "poor" condition. Need more frequent & more stringent inspections. A must! Please add more inspectors asap.

Sorry for the very late reply. I hope this input is still of some use. Thanks to all who are working to make Rocky River an even better place to live, work and shop and play.

I have lived here for 6.5 years. I also lived here for 12 years before moving to FL and moving back in 2005!

Hire professional contractors to work for city projects. Rubish workers are very careless and leave garbage all over our lawns. Our sidewalks need to be kept free of snow during winter including our apron.

A great suburb. I have enjoyed my time here. Mayor Pam Bobst and her staff are doing a good job.

Other Comments

Q#	Comment
1	we have lived here since 1963
1	and many more
1	University Circle
1	A ranch, I could check off most of the boxes.
2	At this time
4	Leave some room for animals (deer etc.)
4	Added, not all expensive, some average, not low income, we cant be Crocker Park
7	Added "some" to first question
7	I use rainbarrels and downspouts dran for away form house and drain into my plants
7	Detroit, at times
8	Yes
8	Except for Old River
8	Added pottery? Grass panel oven, see below
8	Depends on which part of Detroit
8	West yes/east no!
8	All but commercial areas
8	What does that mean?
8	Not at a huge cost to the residents, beardons area could be improved
10	Don't mess with!
10	Concession stand gone!
10	Too many non residents
10	No surprise it's in BCII
10	All very poor. Not marked, no maps, not familiar unless I stumble on them.
10	Tennis court in poor condition

Other Comments

10	Mostly do not use these parks
10	No Parking!
10	Add some benches on pier, add a few more benches can be crowded at sunset
11	Sorry I havent got to the park
11	Especially water zone
11	RR park: no!
11	RR Park!
11	No not here
11	Don't use
12	Of girls softball and girls volleyball.
12	Do not utilize
12 & 13	Havent used
15	Please do NOT allow HUD housing to be built it Rocky River.
15	Many empty offices and store fronts
15	Take down empty buildings!
15	Where is "downtown Rocky River" ? Beach Cliff Area? Not much there. If there is any possibility of expansion, commercial development a must!
15	Bike lanes could be dangerous! Fine Senior Center! Building behind Panara's a big mistake??
15	There is not enough parking in downtown River. Downtown should be expanded into other areas, but not set up like Beachcliff place. It should be set up as downtown with easy walking access.
15	It depends on the area-add some average priced senior living, then may need more parking & to alleviate Detroit Rd congestion after school, evening rush hour & lunch time (sometimes)
17	Don't know where that is!
19	I don't use it
19	And the airport, and lots of trees
19	By senior center transportation, by Taxi
19	We don't use public transportation. Anywhere that we want is easily accessible by car.
19	We don't use these
19	This question is hard to answer "in general" because I feel it depends where you are as to how easy it is to get to a place
20	Education about bike rights and safety.
20	Always look for improvements for safety of walking and biking children to/from school
20	No stopping or pakring by Home D or Marcs
20	Question not well stated. "very high" to me means that things are great!
21	If available
23	lol
23	No!
23	Good
23	Don't spend my tax \$ on this
23	Urgent only, stop using for concerts
23	If really important

Other Comments

23	Yes! Get with the times!
29	Not sure
29	Till I die
29	Minimally
29	Maybe, more depends on work
29	Don't know
29	I would like to move but water issues in basement (caused by next door neighbor 23 year ago) makes my property much less desirable also took away my beautiful view with a fence.
31	Not sure, probably own lake front



APPENDIX B

DATA TABLES

The tables on the following pages contain the raw numbers as well as calculated percentages for each question in the survey. The answer choices in the tables are presented in the same order as shown in the charts in this document and may not reflect the order that was displayed in the survey sent to residents.

The written comments that have been roughly tabulated into chart form in the results document are not shown in the data tables. The full list of written comments is available in Appendix A.

1. Why do you choose to live in the City of Rocky River?

	#	%
Quality of the school system	223	44.9%
Feel safe in the city/my neighborhood	197	39.6%
Property is a good investment	169	34.0%
Close to Lake Erie	162	32.6%
Easy access to Downtown Cleveland	134	27.0%
Close to family and/or friends	132	26.6%
High quality of municipal services	132	26.6%
Offers the type of housing I want	122	24.5%
Well-maintained neighborhood	110	22.1%
Enjoy walking and biking community	106	22.3%
Close to shopping	105	21.1%
For the suburban environment	92	18.5%
Easy access to Metroparks/natural areas	84	16.9%
Access to highways	71	14.3%
Close to my work	59	11.9%
Enjoy Downtown Rocky River	46	9.3%
Housing costs fit my budget	38	7.6%
Easy access to city parks	16	3.2%
Total Number of Respondents	497	100.0%
Total Number of Responses	2495	

2. For what reasons might you consider moving out of Rocky River?

	#	%
I would not consider moving out	192	39.4%
For lower taxes	131	26.9%
For a smaller house	38	7.8%
For a larger house	35	7.2%
For a rental unit	13	2.7%
For a newer house	49	10.1%
For attached condos/clustered homes	36	7.4%
For more home for my money	71	14.6%
For one-floor living accommodations	71	14.6%
To have better access to highways	2	0.4%
For less traffic congestion	20	4.1%
To be closer to Downtown Cleveland	11	2.3%
For a more rural environment	24	4.9%
To be able to walk places	24	4.9%
For a different climate	73	15.0%
For better community facilities	5	1.0%
For a safer community	18	3.7%
For a retirement friendly community	39	8.0%
For a higher quality of municipal services	14	2.9%
For better access to shopping	6	1.2%
To be closer to family and/or friends	50	10.3%
For a better school district	3	0.6%
To be closer to work/job related	46	9.4%
Total Number of Respondents	487	100.0%
Total Number of Responses	971	

4. Indicate your priority for the types of housing needed city:

	Very High		High		Average		Low		Very Low		Total
	#	%	#	%	#	%	#	%	#	%	#
Maintaining existing housing and neighborhoods	232	53.8%	137	31.8%	52	12.1%	6	1.4%	4	0.9%	431
More renovations and expansions of existing homes	99	24.8%	118	29.6%	138	34.6%	34	8.5%	10	2.5%	399
More accessible housing options for seniors	102	23.3%	99	22.7%	133	30.4%	62	14.2%	41	9.4%	437
More single-family, detached homes	48	12.1%	100	25.2%	154	38.8%	66	16.6%	29	7.3%	397
More walkable housing options	56	14.2%	86	21.9%	158	40.2%	67	17.0%	26	6.6%	393
More one-floor living accommodations	72	17.1%	80	19.0%	137	32.5%	79	18.8%	53	12.6%	421
More housing options for young people	31	8.7%	84	23.6%	163	45.8%	37	10.4%	41	11.5%	356
More townhouses in appropriate locations	34	8.5%	77	19.3%	132	33.2%	103	25.9%	52	13.1%	398
More condos in appropriate locations	37	9.3%	72	18.0%	130	32.6%	107	26.8%	53	13.3%	399
More infill development on vacant land	25	6.5%	51	13.2%	137	35.4%	88	22.7%	86	22.2%	387
More mixed-use buildings	16	4.1%	55	14.2%	107	27.7%	118	30.6%	90	23.3%	386
More apartment buildings in appropriate locations	28	7.1%	36	9.2%	90	22.9%	118	30.0%	121	30.8%	393

5. Indicate whether you agree or disagree with the following design code statements:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	#
New homes should match in scale and design	152	32.8%	176	38.0%	94	20.3%	32	6.9%	9	1.9%	463
There should be design codes for commercial properties	146	31.9%	168	36.8%	122	26.7%	18	3.9%	3	0.7%	457
Existing design codes are effective	98	21.2%	216	46.7%	101	21.8%	37	8.0%	11	2.4%	463
There should be design codes for residential properties	84	18.6%	160	35.4%	165	36.5%	36	8.0%	7	1.5%	452

7. Indicate whether you agree with the following statements about streets, sewers, sidewalks, and bikeways:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total #
	#	%	#	%	#	%	#	%	#	%	
Streets need to be improved	164	34.0%	209	43.4%	86	17.8%	22	4.6%	1	0.2%	482
Trails and bikeways need to be available	109	23.8%	168	36.7%	131	28.6%	39	8.5%	11	2.4%	458
Wayfinding signs are effective	40	8.8%	230	50.7%	150	33.0%	30	6.6%	4	0.9%	454
Stormwater should be handled in more efficient, environmentally friendly ways	111	24.0%	162	35.0%	159	34.3%	25	5.4%	6	1.3%	463
Sidewalks need to be improved	101	21.7%	155	33.3%	161	34.6%	47	10.1%	1	0.2%	465
The sewer system needs to be improved	85	18.5%	146	31.8%	198	43.1%	28	6.1%	2	0.4%	459

8. Indicate whether you agree with the following statements about the characteristics of Rocky River:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total #
	#	%	#	%	#	%	#	%	#	%	
The city has a unique and strong sense of place	195	41.5%	220	46.8%	44	9.4%	9	1.9%	2	0.4%	470
Lake Road is attractive	85	17.7%	312	65.1%	61	12.7%	20	4.2%	1	0.2%	479
Rocky River's streets are attractive	32	6.6%	309	64.1%	113	23.4%	25	5.2%	3	0.6%	482
Historic preservation is a core community value	98	21.0%	217	46.6%	123	26.4%	24	5.2%	4	0.9%	466
Hilliard Boulevard is attractive	55	11.4%	270	56.0%	86	17.8%	58	12.0%	13	2.7%	482
Environmentally friendly development is a core community value	94	20.4%	208	45.1%	128	27.8%	21	4.6%	10	2.2%	461
Detroit Road is attractive	48	10.2%	245	52.1%	108	23.0%	60	12.8%	9	1.9%	470
City gateways should be improved with signage, landscaping, and art	88	19.2%	174	37.9%	144	31.4%	47	10.2%	6	1.3%	459
The city should promote and invest in public art	50	10.8%	137	29.7%	183	39.6%	75	16.2%	17	3.7%	462
Wooster Road is attractive	13	2.8%	121	25.6%	156	33.1%	147	31.1%	35	7.4%	472
Center Ridge Road is attractive	8	1.7%	61	12.9%	90	19.0%	217	45.8%	98	20.7%	474

10. Please rate the quality of the following city parks and recreation facilities:

	Excellent		Good		Average		Poor		Very Poor		Total	No Opinion	
	#	%	#	%	#	%	#	%	#	%	#	#	%
Outdoor Water Zone Pool	135	40.4%	163	48.8%	36	10.8%	0	0.0%	0	0.0%	334	121	26.6%
Rocky River Park	162	40.4%	192	47.9%	43	10.7%	2	0.5%	2	0.5%	401	66	14.1%
Don Umerley Civic Center	134	33.0%	220	54.2%	48	11.8%	2	0.5%	2	0.5%	406	67	14.2%
Elmwood Park	88	24.6%	216	60.5%	51	14.3%	2	0.6%	0	0.0%	357	110	23.6%
City Hall Park	67	16.1%	241	57.8%	97	23.3%	9	2.2%	3	0.7%	417	55	11.7%
Hamilton Ice Arena	45	15.3%	165	55.9%	78	26.4%	6	2.0%	1	0.3%	295	162	35.4%
Linden Park	53	16.6%	161	50.5%	98	30.7%	7	2.2%	0	0.0%	319	140	30.5%
Bradstreet's Landing	54	14.8%	184	50.5%	95	26.1%	22	6.0%	9	2.5%	364	100	21.6%
Tri-City Park	31	13.1%	117	49.4%	81	34.2%	6	2.5%	2	0.8%	237	214	47.5%
Martin Park	24	11.5%	93	44.7%	84	40.4%	6	2.9%	1	0.5%	208	241	53.7%
Bates Road Tot Lot	14	12.3%	46	40.4%	46	40.4%	6	5.3%	2	1.8%	114	328	74.2%
Rocky River Middle School Tot Lot	24	13.6%	67	38.1%	72	40.9%	6	3.4%	7	4.0%	176	272	60.7%
Morley Park	21	10.4%	82	40.6%	82	40.6%	13	6.4%	4	2.0%	202	247	55.0%

11. Indicate whether you agree or disagree with the following parks and recreation statements:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	#
I regularly use park and recreation facilities	116	24.6%	189	40.0%	94	19.9%	55	11.7%	18	3.8%	472
There are enough open field areas	42	9.1%	251	54.4%	135	29.3%	28	6.1%	5	1.1%	461
The City Hall Campus is a high quality complex	56	12.2%	233	50.7%	139	30.2%	26	5.7%	6	1.3%	460
Public access to Lake Erie should be improved	111	24.1%	167	36.3%	120	26.1%	54	11.7%	8	1.7%	460
There are enough wooded or natural areas	33	7.2%	222	48.2%	138	29.9%	63	13.7%	5	1.1%	461
There are enough facilities for all ages	29	6.4%	212	46.5%	178	39.0%	31	6.8%	6	1.3%	456
There is enough parking at facilities	33	7.1%	206	44.5%	127	27.4%	86	18.6%	11	2.4%	463
Public access to the Rocky River and the Metroparks should be improved	72	15.7%	121	26.4%	168	36.7%	86	18.8%	11	2.4%	458
There is adequate seating	25	5.5%	166	36.4%	179	39.3%	80	17.5%	6	1.3%	456
There are amenities so I can bike to parks	27	6.0%	154	34.0%	214	47.2%	48	10.6%	10	2.2%	453
There should be more community events	39	8.5%	117	25.4%	253	55.0%	41	8.9%	10	2.2%	460
There are enough trails	24	5.2%	125	27.1%	199	43.2%	105	22.8%	8	1.7%	461
The city should invest in additional parks and facilities	30	6.6%	114	25.2%	163	36.0%	114	25.2%	32	7.1%	453

12. How do you rate programming at the city's parks and recreation facilities?

	#	%
Excellent	62	13.6%
Good	250	54.8%
Average	132	28.9%
Poor	10	2.2%
Very Poor	2	0.4%
Total	456	100.0%

13. Overall, how do you rate the city's parks and recreation facilities?

	#	%
Excellent	101	21.5%
Good	285	60.8%
Average	80	17.1%
Poor	3	0.6%
Very Poor	0	0.0%
Total	469	100.0%

15. Indicate whether you agree or disagree with the following statements about commercial development:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	#
Maintain a neighborhood scale and character	164	35.0%	227	48.5%	70	15.0%	6	1.3%	1	0.2%	468
Update sign codes to ensure attractive design	135	28.8%	197	42.1%	115	24.6%	18	3.8%	3	0.6%	468
Focus development efforts on Center Ridge Road	128	27.0%	198	41.8%	90	19.0%	48	10.1%	10	2.1%	474
Focus on mixed-use, walkable development	62	13.2%	185	39.4%	164	34.9%	50	10.6%	9	1.9%	470
Attract office employment	47	10.2%	188	40.7%	166	35.9%	52	11.3%	9	1.9%	462
Focus development efforts on Downtown	59	12.6%	179	38.2%	157	33.5%	65	13.9%	8	1.7%	468
Attract a greater diversity of retail/service stores	70	14.8%	164	34.7%	167	35.4%	60	12.7%	11	2.3%	472
Focus on adding residential uses to commercial areas	30	6.5%	126	27.2%	218	47.0%	82	17.7%	8	1.7%	464

17. Indicate your priority for improving the look, feel, and vibrancy of commercial areas:

	Very High		High		Average		Low		Very Low		Total
	#	%	#	%	#	%	#	%	#	%	#
Center Ridge Road (west of Northview Road)	156	34.4%	166	36.6%	110	24.3%	16	3.5%	5	1.1%	453
Center Ridge Road (east of Northview Road)	152	33.9%	153	34.2%	115	25.7%	19	4.2%	9	2.0%	448
Downtown Rocky River	92	20.5%	113	25.2%	169	37.7%	49	10.9%	25	5.6%	448
Detroit Road (west of Downtown)	62	14.0%	129	29.1%	193	43.5%	44	9.9%	16	3.6%	444
Wooster Road (at Hilliard Blvd)	83	18.4%	111	24.6%	197	43.7%	46	10.2%	14	3.1%	451
Lake Road (east of the Clock Tower)	47	10.5%	105	23.4%	191	42.6%	79	17.6%	26	5.8%	448
Lake Road (at Bradstreet's Landing)	56	12.5%	88	19.6%	190	42.3%	86	19.2%	29	6.5%	449
Wooster Road (at Inglewood/Shoreland)	47	10.7%	80	18.3%	223	50.9%	72	16.4%	16	3.7%	438

19. Indicate which methods of transportation you find easy to use to get to various destinations:

	By Car		By Transit		By Bike		By Walking		Total
	#	%	#	%	#	%	#	%	#
City Parks and Recreation Facilities	419	88.2%	10	2.1%	179	37.7%	194	40.8%	475
Cleveland Metroparks Rocky River Reservation	420	90.1%	7	1.5%	158	33.9%	98	21.0%	466
Lake Erie	397	84.5%	4	0.9%	159	33.8%	159	33.8%	470
Downtown Rocky River	412	86.7%	19	4.0%	157	33.1%	165	34.7%	475
Other Retail Areas	418	89.5%	24	5.1%	112	24.0%	131	28.1%	467
Grocery Stores	435	90.6%	19	4.0%	123	25.6%	161	33.5%	480
Rocky River Public Library	426	89.3%	8	1.7%	153	32.1%	148	31.0%	477
The City Hall Campus	435	91.6%	10	2.1%	128	26.9%	117	24.6%	475
Surrounding Communities	461	97.3%	45	9.5%	97	20.5%	36	7.6%	474

20. Indicate your priority for improving the ease and safety of getting around:

	Very High		High		Average		Low		Very Low		Total	Not Applicable	
	#	%	#	%	#	%	#	%	#	%	#	#	%
Walking	117	27.5%	120	28.2%	124	29.1%	35	8.2%	30	7.0%	426	35	7.6%
Bike	92	23.4%	115	29.2%	105	26.6%	48	12.2%	34	8.6%	394	66	14.3%
Car	106	23.7%	99	22.1%	137	30.6%	51	11.4%	54	12.1%	447	25	5.3%
Public Transit	36	10.2%	50	14.2%	132	37.5%	68	19.3%	66	18.8%	352	108	23.5%

21. Indicate whether you agree with the following statements about parking:

	Strongly Agree		Agree		Neither Agree nor Disagree		Disagree		Strongly Disagree		Total
	#	%	#	%	#	%	#	%	#	%	#
Parking in other commercial areas is easy	47	10.3%	227	49.9%	140	30.8%	34	7.5%	7	1.5%	455
The city should invest in off-street parking Downtown	58	12.6%	179	38.9%	128	27.8%	76	16.5%	19	4.1%	460
The city should improve on-street parking Downtown	45	10.0%	150	33.4%	178	39.6%	64	14.3%	12	2.7%	449
Parking in Downtown is easy	17	3.6%	145	30.8%	113	24.0%	161	34.2%	35	7.4%	471
I would rather walk, bike, or take transit to Downtown	39	8.8%	85	19.3%	139	31.5%	123	27.9%	55	12.5%	441
I avoid Downtown because of a lack of parking	19	4.2%	71	15.7%	121	26.7%	156	34.4%	86	19.0%	453

23. How do you want to get information about city meetings, events, projects, and issues?

	#	%
Direct mail	270	55.9%
Email	244	50.5%
City website	226	46.8%
Local Newspapers	170	35.2%
Ready Notify alert service	164	34.0%
Cleveland Plain Dealer/cleveland.com	124	25.7%
City-run social media pages	105	21.7%
The Chamber of Commerce River Biz Newsletter	40	8.3%
Council meetings and other public events	28	5.8%
Total number of Respondents	483	100.0%
Total Number of Responses	1854	

24. How do you rate the overall quality of existing communication about city meetings, events, projects, and issues?

	#	%
Excellent	35	7.5%
Good	169	36.0%
Average	181	38.6%
Poor	76	16.2%
Very Poor	8	1.7%
Total	469	100.0%

26. How do you rate the overall quality of life in Rocky River?

	#	%
Excellent	251	53.1%
Good	204	43.1%
Average	16	3.4%
Poor	1	0.2%
Very Poor	1	0.2%
Total	473	100.0%

27. What is your age? (If more than one adult completed this survey, please note the age of the one who most recently had a birthday)

	2016 Survey		2014 American Community Survey	
	#	%	#	%
18 to 34 Years Old	44	9.0%	909	10.3%
35 to 44 Years Old	71	14.6%	1316	14.9%
45 to 54 Years Old	67	13.8%	1708	19.4%
55 to 64 Years Old	104	21.4%	1630	18.5%
65 to 74 Years Old	100	20.5%	1508	17.1%
75 Years or Older	101	20.7%	1751	19.8%
Total	487	100.0%	8822	100.0%

28. How many years have you lived in the City of Rocky River?

	#	%
Under 2 years	41	8.4%
2-5 years	73	14.9%
6-10 years	53	10.8%
11-20 years	90	18.4%
21-30 years	82	16.7%
More than 30 years	151	30.8%
Total	490	100.0%

29. How much longer do you plan to live in the City of Rocky River?

	#	%
Under 2 years	18	3.8%
2-5 years	54	11.5%
6-10 years	63	13.4%
11-20 years	43	9.1%
21-30 years	22	4.7%
More than 30 years	12	2.6%
I do not intend to move out	258	54.9%
Total	470	45.1%

30. Do you rent or own your home currently?

	#	%
Homeowner	424	86.5%
Renter	66	13.5%
Total	490	100.0%

31. Do you see yourself renting or owning five (5) years from now?

	#	%
Owning	418	88.9%
Renting	52	11.1%
Total	470	100.0%

32. Please indicate the number of people in your household that are in each of the following age groups:

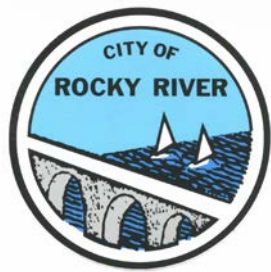
	2016 Survey		2014 American Community Survey	
	#	%	#	%
0 to 17 Years Old	216	19.8%	4328	21.5%
18 to 24 Years Old	62	5.7%	1053	5.2%
25 to 34 Years Old	99	9.1%	2030	10.1%
35 to 44 Years Old	119	10.9%	2377	11.8%
45 to 54 Years Old	121	11.1%	2889	14.3%
55 to 64 Years Old	174	15.9%	2624	13.0%
65 to 74 Years Old	157	14.4%	2181	10.8%
75 Years or Older	145	13.3%	2663	13.2%
Total	1093	100.0%	20145	100.0%



APPENDIX C

SURVEY INSTRUMENT

The following pages display the Rocky River Survey as it was sent to residents.



2016 Community Survey

Your voice matters.

Questions? Contact County Planning directly at 216.443.3700 or phewitt@cuyahogacounty.us

 County Planning



Welcome!

Thank you for taking the time to complete this important survey.

About the Survey

This survey is being conducted by the Cuyahoga County Planning Commission (County Planning) on behalf of the City of Rocky River. The results will be used to assist City officials in updating the community Master Plan. Your household has been randomly chosen to participate in the survey.

Your opinions are very important. It is crucial that you respond to the survey in order for the City of Rocky River to get an accurate and complete understanding of residents' opinions.

Returning Your Survey

A stamped and addressed return envelope is included in your survey packet. Please complete and return the survey no later than **Friday, September 16, 2016.**

Be assured that your individual responses will remain anonymous.

Instructions

Please answer each question as completely as possible. If you choose to not answer a question, leave it blank – but please return your survey.

This survey is to be completed collaboratively by the adult head(s) of household. Please read all answer choices before marking your selection. Leave answers blank if the question or choices do not apply to you.

To respond, darken the open circles [O] to indicate your answer selection. Use only a pencil or ballpoint pen.

Mark answers like this:



Do NOT mark like this:



Questions?

Thank you for your time and participation. If you have any questions, please contact County Planning directly at 216.443.3700 or phewitt@cuyahogacounty.us

RESIDING IN ROCKY RIVER

1. Why do you choose to live in the City of Rocky River? (Select up to four (4) options)

- | | |
|--|--|
| <input type="radio"/> I am close to Lake Erie | <input type="radio"/> My neighborhood is well-maintained |
| <input type="radio"/> I have easy access to downtown Cleveland | <input type="radio"/> My property is a good investment |
| <input type="radio"/> It offers the type of housing I want | <input type="radio"/> The quality of the school system |
| <input type="radio"/> I am close to shopping | <input type="radio"/> I feel safe in the City/my neighborhood |
| <input type="radio"/> I am close to my work | <input type="radio"/> My housing costs fit my budget |
| <input type="radio"/> I have access to highways | <input type="radio"/> The City provides a high quality of municipal services |
| <input type="radio"/> I enjoy the suburban environment | <input type="radio"/> I have easy access to the Metroparks/Natural Areas |
| <input type="radio"/> I am close to my family and/or friends | <input type="radio"/> I have easy access to the City's parks |
| <input type="radio"/> I enjoy Downtown Rocky River | <input type="radio"/> I enjoy being able to walk and bike around the community |

2. For what reasons might you consider moving out of Rocky River? (Select up to four (4) options)

- I would not consider moving out of the City of Rocky River

If you choose "I would not consider moving out of the City of Rocky River", please do not select any more options.

- | | |
|---|---|
| <input type="radio"/> For lower taxes | <input type="radio"/> For a more rural environment |
| <input type="radio"/> For a smaller house | <input type="radio"/> To be able to walk places |
| <input type="radio"/> For a larger house | <input type="radio"/> For a different climate |
| <input type="radio"/> For a rental unit | <input type="radio"/> For better community facilities |
| <input type="radio"/> For a newer house | <input type="radio"/> For a safer community |
| <input type="radio"/> For attached condos/clustered homes | <input type="radio"/> For a retirement friendly community |
| <input type="radio"/> For more home for my money | <input type="radio"/> For a higher quality of municipal services |
| <input type="radio"/> For one-floor living accommodations | <input type="radio"/> For better access to shopping |
| <input type="radio"/> To have better access to highways | <input type="radio"/> To be closer to family and/or friends |
| <input type="radio"/> For less traffic congestion | <input type="radio"/> For a better school district |
| <input type="radio"/> To be closer to downtown Cleveland | <input type="radio"/> To be closer to work/job related (including job transfer) |

3. Comments on the *Residing in Rocky River* section:

HOUSING

4. Indicate your priority for the types of housing needed in the City:

	Priority Level				
	Very High	High	Average	Low	Very Low
More accessible housing options for seniors looking to remain in the City	0	0	0	0	0
More housing types for young people	0	0	0	0	0
More housing options within walking distance to amenities	0	0	0	0	0
More well-designed single-family, detached homes	0	0	0	0	0
More well-designed townhouses in appropriate locations	0	0	0	0	0
More well-designed condos in appropriate locations	0	0	0	0	0
More well-designed apartment buildings in appropriate locations	0	0	0	0	0
More well-designed mixed-use buildings with first-floor commercial and residential above	0	0	0	0	0
Maintaining existing housing and neighborhoods	0	0	0	0	0
More renovations and expansions of existing homes to add modern amenities	0	0	0	0	0
More infill development on vacant land	0	0	0	0	0
More one-floor living accommodations	0	0	0	0	0

5. Rocky River has some existing design codes to ensure that buildings are attractive and fit the character of the community. Indicate whether you agree or disagree with the following statements about the City's **design codes** and leave any additional comments in the box below:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Existing design codes are effective in producing an attractive community	0	0	0	0	0
New homes should match the scale and design of existing homes	0	0	0	0	0
There should be more specific design codes for commercial properties to ensure attractive design	0	0	0	0	0
There should be more specific design codes for residential properties to ensure attractive design	0	0	0	0	0

6. Comments on the *Housing* section:

INFRASTRUCTURE AND IDENTITY

7. Indicate whether you agree or disagree with the following statements about **streets, sewers, sidewalks, and bikeways**:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Streets need to be improved (paving, filling potholes, etc.)	0	0	0	0	0
Sidewalks need to be improved	0	0	0	0	0
Wayfinding signs in the community are effective	0	0	0	0	0
Trails and bikeways need to be available	0	0	0	0	0
The sewer system needs to be improved	0	0	0	0	0
Stormwater management efforts should handle rainwater in more efficient, environmentally friendly ways	0	0	0	0	0

8. Indicate whether you agree or disagree with the following statements about the **characteristics** of Rocky River:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Rocky River has a unique and strong sense of place	0	0	0	0	0
The City should promote and invest in public art	0	0	0	0	0
Historic preservation is a core community value	0	0	0	0	0
Environmentally friendly development is a core community value	0	0	0	0	0
The gateways into the City should be improved with signage, landscaping, and art	0	0	0	0	0
Detroit Road in Rocky River is attractive (landscaping, trees, decorative lamp posts etc.)	0	0	0	0	0
Center Ridge Road in Rocky River is attractive	0	0	0	0	0
Wooster Road in Rocky River is attractive	0	0	0	0	0
Lake Road in Rocky River is attractive	0	0	0	0	0
Hilliard Boulevard in Rocky River is attractive	0	0	0	0	0
Overall, the streets in Rocky River are attractive	0	0	0	0	0

9. Comments on the *Infrastructure and Identity* section:

PARKS AND RECREATION

10. Please **rate** the quality of the following City parks and recreation facilities:

	Excellent	Good	Average	Poor	Very Poor	No Opinion
Bradstreet's Landing	0	0	0	0	0	0
City Hall Park	0	0	0	0	0	0
Don Umerley Civic Center	0	0	0	0	0	0
Elmwood Park	0	0	0	0	0	0
Hamilton Ice Arena	0	0	0	0	0	0
Linden Park	0	0	0	0	0	0
Martin Park	0	0	0	0	0	0
Morley Park	0	0	0	0	0	0
Outdoor Water Zone Pool	0	0	0	0	0	0
Rocky River Park	0	0	0	0	0	0
Bates Road Tot Lot	0	0	0	0	0	0
Rocky River Middle School Tot Lot	0	0	0	0	0	0
Tri-City Park	0	0	0	0	0	0

11. Indicate whether you agree or disagree with the following parks and recreation statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I regularly use City parks and recreation facilities	0	0	0	0	0
There is enough parking at City parks and recreation facilities	0	0	0	0	0
There are enough open field areas in City parks	0	0	0	0	0
There are enough wooded or natural areas in City parks	0	0	0	0	0
There are enough trails in City parks	0	0	0	0	0
There are appropriate amenities (bike racks, benches, trails) so I can easily bike to parks	0	0	0	0	0
There is adequate seating in City parks	0	0	0	0	0
There are enough facilities for all ages	0	0	0	0	0
Rocky River should invest in additional parks and recreation facilities	0	0	0	0	0
The City Hall Campus is a high quality complex that effectively serves the community	0	0	0	0	0
Public access to Lake Erie should be improved	0	0	0	0	0
Public access to the Rocky River and the Metroparks should be improved	0	0	0	0	0
There should be more community events	0	0	0	0	0

12. How do you rate programming at the City’s parks and recreation facilities?

Excellent	Good	Average	Poor	Very Poor
0	0	0	0	0

13. Overall, how do you rate the City’s parks and recreation facilities?

Excellent	Good	Average	Poor	Very Poor
0	0	0	0	0

14. Comments on the *Parks and Recreation* section:

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COMMERCIAL DEVELOPMENT

15. Indicate whether you agree or disagree with the following statements about commercial development:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The City should focus on attracting a greater diversity of retail/service stores	0	0	0	0	0
The City should promote economic development to attract office employment	0	0	0	0	0
The City should focus on mixed-use development (retail, office, residential) within walking distance to amenities	0	0	0	0	0
Development efforts in the City should focus on adding residential uses to commercial areas	0	0	0	0	0
Development efforts in the City should focus on maintaining a neighborhood scale and character	0	0	0	0	0
The City should focus commercial development efforts on Downtown Rocky River	0	0	0	0	0
The City should focus commercial development efforts on Center Ridge Road	0	0	0	0	0
The City should update sign codes to ensure commercial signage is attractive and in keeping with community character	0	0	0	0	0

16. What types of retail would you like to see added in the community?

17. Indicate your priority for improving the look, feel, and vibrancy of commercial areas:

	Priority Level				
	Very High	High	Average	Low	Very Low
Downtown Rocky River	0	0	0	0	0
Detroit Road (west of Downtown)	0	0	0	0	0
Center Ridge Road (east of Northview road)	0	0	0	0	0
Center Ridge Road (west of Northview Road)	0	0	0	0	0
Wooster Road (at Hilliard Blvd)	0	0	0	0	0
Wooster Road (at Inglewood/Shoreland)	0	0	0	0	0
Lake Road (East of the Clock Tower)	0	0	0	0	0
Lake Road (at Bradstreet's Landing)	0	0	0	0	0

18. Comments on the *Commercial Development* section:

TRANSPORTATION

19. Indicate which methods of transportation you find easy to use to get to various destinations (mark all that apply):

<i>"I can easily reach the following destinations..."</i>	By Car	By Transit	By Bike	By Walking
City Parks and Recreation Facilities	0	0	0	0
Cleveland Metroparks Rocky River Reservation	0	0	0	0
Lake Erie	0	0	0	0
Downtown Rocky River	0	0	0	0
Other Retail Areas	0	0	0	0
Grocery Stores	0	0	0	0
Rocky River Public Library	0	0	0	0
The City Hall Campus	0	0	0	0
Surrounding Communities	0	0	0	0

20. Indicate your priority for improving the **ease** and **safety** of getting around:

	Priority Level					N/A*
	Very High	High	Average	Low	Very Low	
Improving the ease and safety of getting around by car	0	0	0	0	0	0
Improving the ease and safety of getting around by public transit	0	0	0	0	0	0
Improving the ease and safety of getting around by bike	0	0	0	0	0	0
Improving the ease and safety of getting around by walking	0	0	0	0	0	0

*N/A: Not Applicable

21. Indicate whether you agree or disagree with the following statements about **parking**:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Parking in Downtown Rocky River is easy	0	0	0	0	0
The City should improve on-street parking in Downtown Rocky River	0	0	0	0	0
The City should invest in off-street parking in Downtown Rocky River	0	0	0	0	0
I avoid Downtown Rocky River because of a lack of parking	0	0	0	0	0
I would rather walk, bike, or take transit to get to Downtown Rocky River	0	0	0	0	0
Parking in other commercial areas is easy	0	0	0	0	0

22. Comments on the *Transportation* section:

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COMMUNICATION

23. How do you want to get information about City meetings, events, projects, and issues? (Check all that apply)

<input type="checkbox"/> Cleveland Plain Dealer/cleveland.com	<input type="checkbox"/> The City's website
<input type="checkbox"/> Local newspapers (<i>West Shore Sun/West Life</i>)	<input type="checkbox"/> Ready Notify alert service
<input type="checkbox"/> The Chamber of Commerce River Biz Newsletter	<input type="checkbox"/> Email
<input type="checkbox"/> Council meetings and other public events	<input type="checkbox"/> City-run social networking pages on Facebook, Twitter etc.
<input type="checkbox"/> Direct mail	

24. How do you rate the **overall** quality of existing communication about City meetings, events, projects, and issues?

Excellent	Good	Average	Poor	Very Poor
0	0	0	0	0

25. Comments on the *Communication* section:

QUALITY OF LIFE

26. How do you rate the **overall** quality of life in the City of Rocky River?

Excellent	Good	Average	Poor	Very Poor
0	0	0	0	0

If you have any other issues or concerns related to the City of Rocky River that are not addressed in this survey and which you would like to comment on, please use the space below. Feel free to enclose additional sheets of paper with your survey form if needed.

DEMOGRAPHIC QUESTIONS

27. What is your age? (If more than one adult completed this survey, please note the age of the one who most recently had a birthday)

18 to 34

35 to 44

45 to 54

55 to 64

65 to 74

75+ years

28. How many years have you lived in the City of Rocky River?

Under 2 years

2 – 5 years

6 – 10 years

11 – 20 years

21 – 30 years

More than 30 years

29. How much longer do you plan to live in the City of Rocky River?

Under 2 years

2 – 5 years

6 – 10 years

11-20 years

21-30 years

More than 30 years

I do not intend to move out of the City of Rocky River

30. Do you rent or own your home currently?

Homeowner

Renter

31. Do you see yourself renting or owning five (5) years from now?

Owning

Renting

32. Please indicate the number of people in your household that are in each of the following age groups:

0 to 17

18 to 24

25 to 34

35 to 44

45 to 54

55 to 64

65 to 74

75+ years

Fold survey along the dotted line before placing in the postage-paid return envelope

Thank you!

Please fold the survey in half and mail it in the enclosed, postage-paid envelope no later than Friday, September 16, 2016.

County Planning

The Cuyahoga County Planning Commission's mission is to inform and provide services in support of the short and long term comprehensive planning, quality of life, environment, and economic development of Cuyahoga County and its cities, villages and townships.

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